

### MEMBER SURVEY RESULTS 2018

OLD BEDFORDIANS CLUB

ESTABLISHED IN

WE HAVE OVER

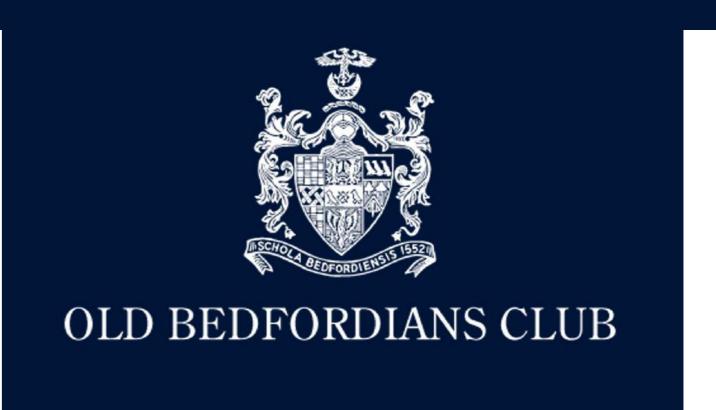
9000 MEMBERS

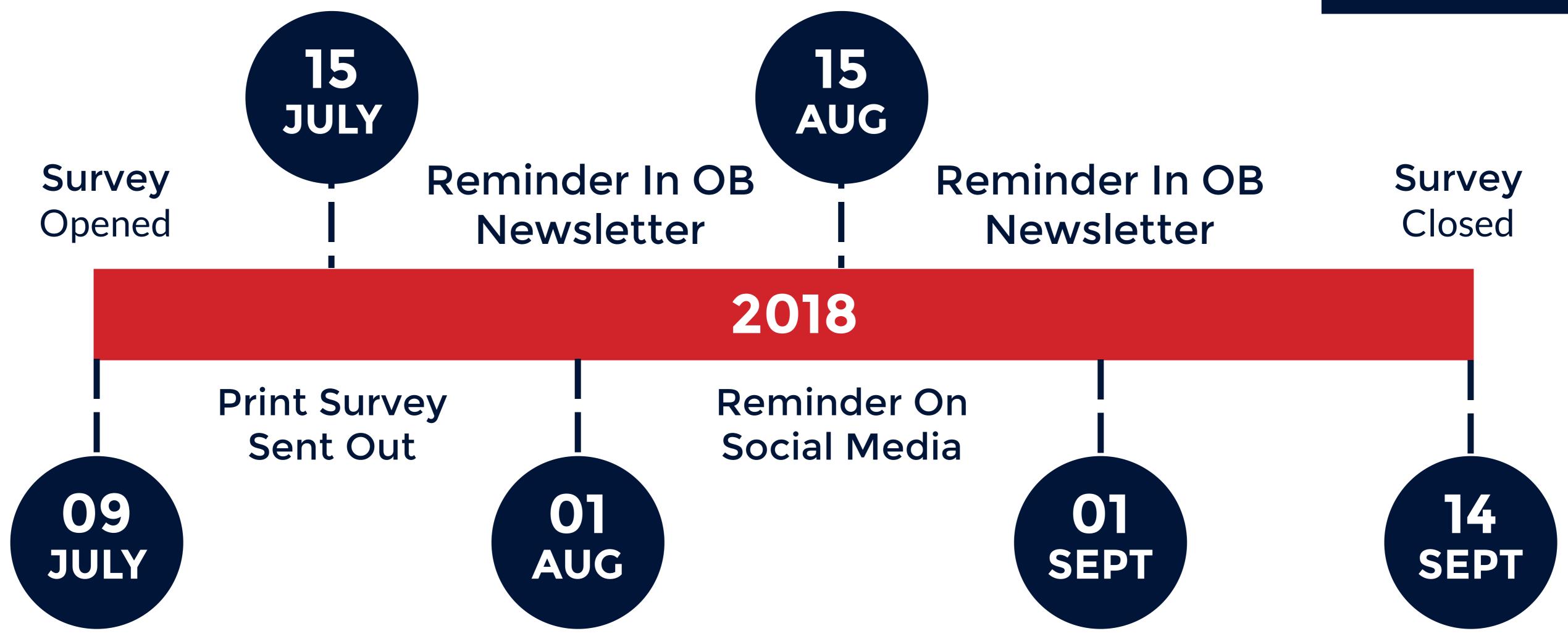
AROUND THE WORLD

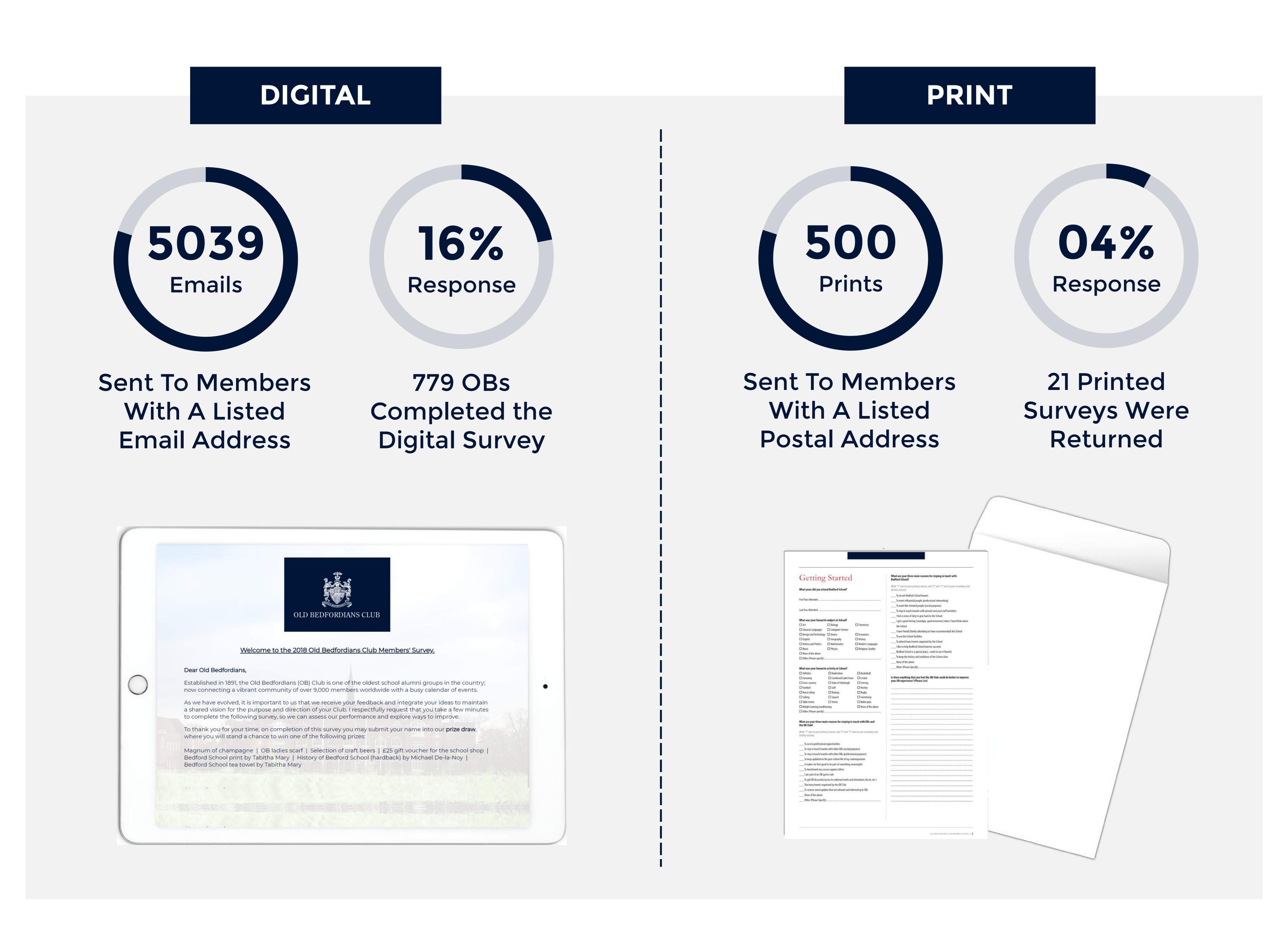
PURPOSE OF THE CLUB

To maintain the bond between the School and its alumni to assist in the achievement of the School's aims and objectives. To foster and maintain the relationship between alumni and to assist and support members in their careers and lives.

### METHODOLOGY







### INCENTIVES

A Magnum of Champagne | A £25 Gift Voucher for the School Shop

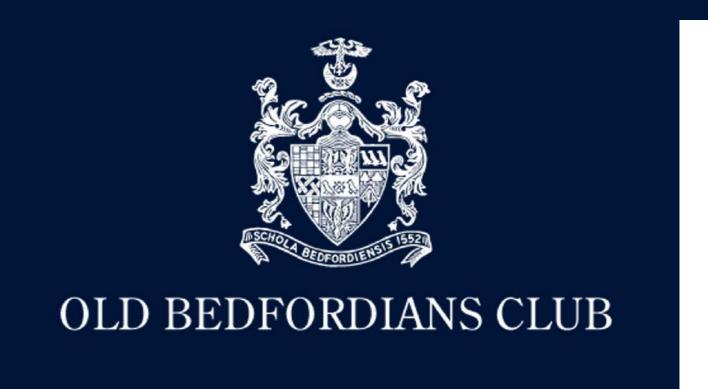
A History of Bedford School (Hardback) by Michael De-la-Noy

OB Ladies' Scarf | A Bedford School Print by Tabitha Mary

### WINNERS



### DEMOGRAPHICS



71%

### **UNITED KINGDOM**

71% of respondents currently live in the UK.



### **REST OF WORLD**

**UNITED STATES** 

4%

**AUSTRALIA** 

3%

HONG KONG

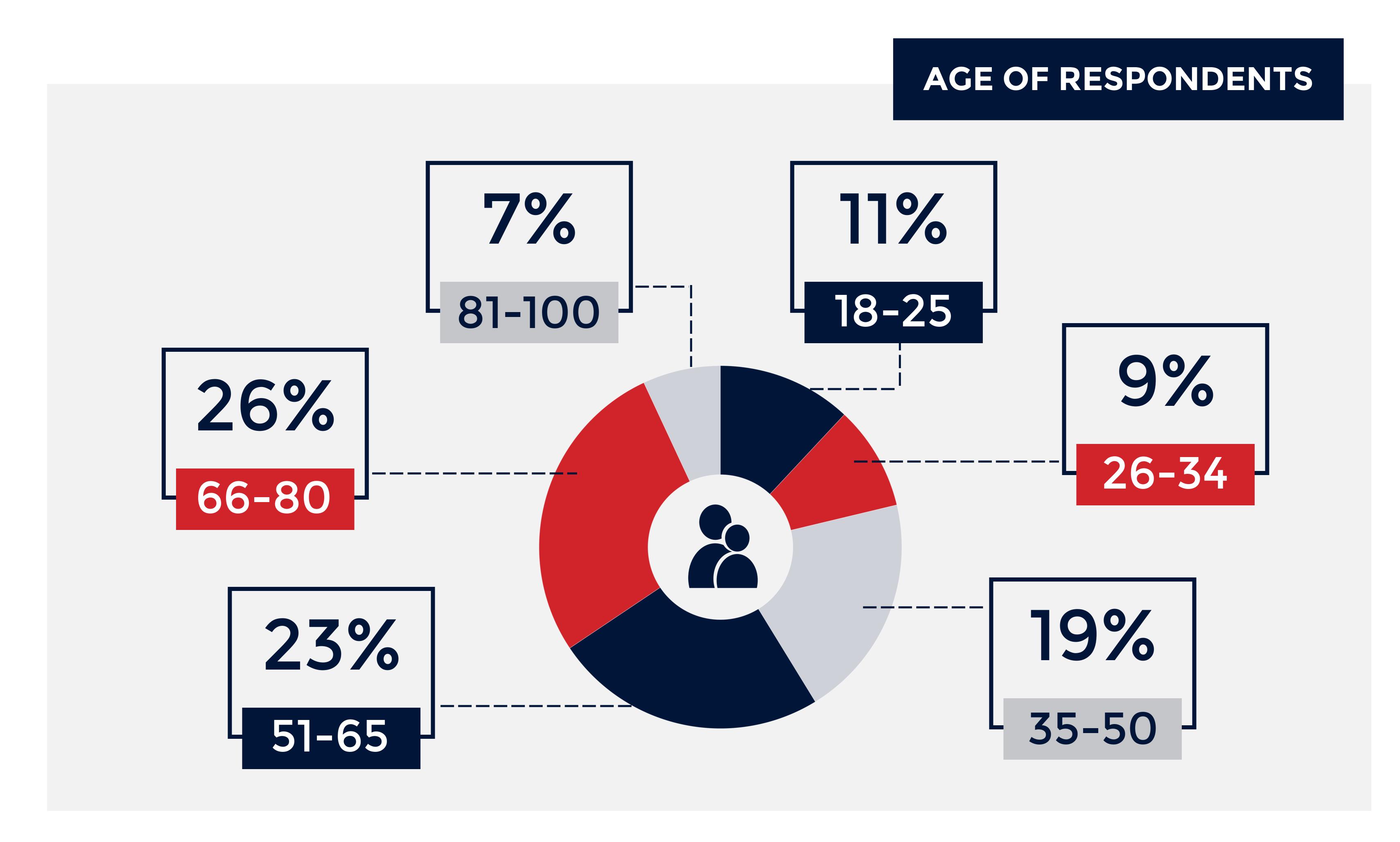
3%

**FRANCE** 

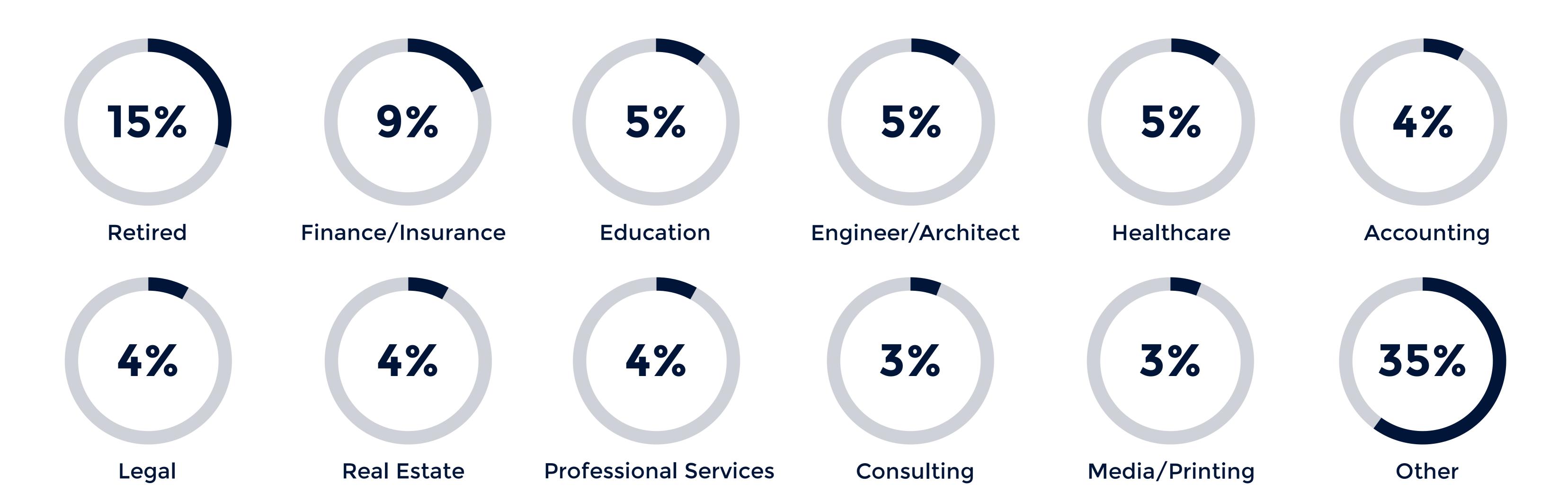
2%

OTHER

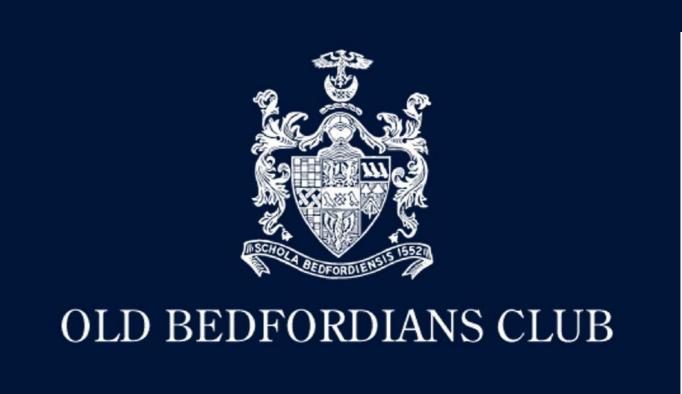
9%

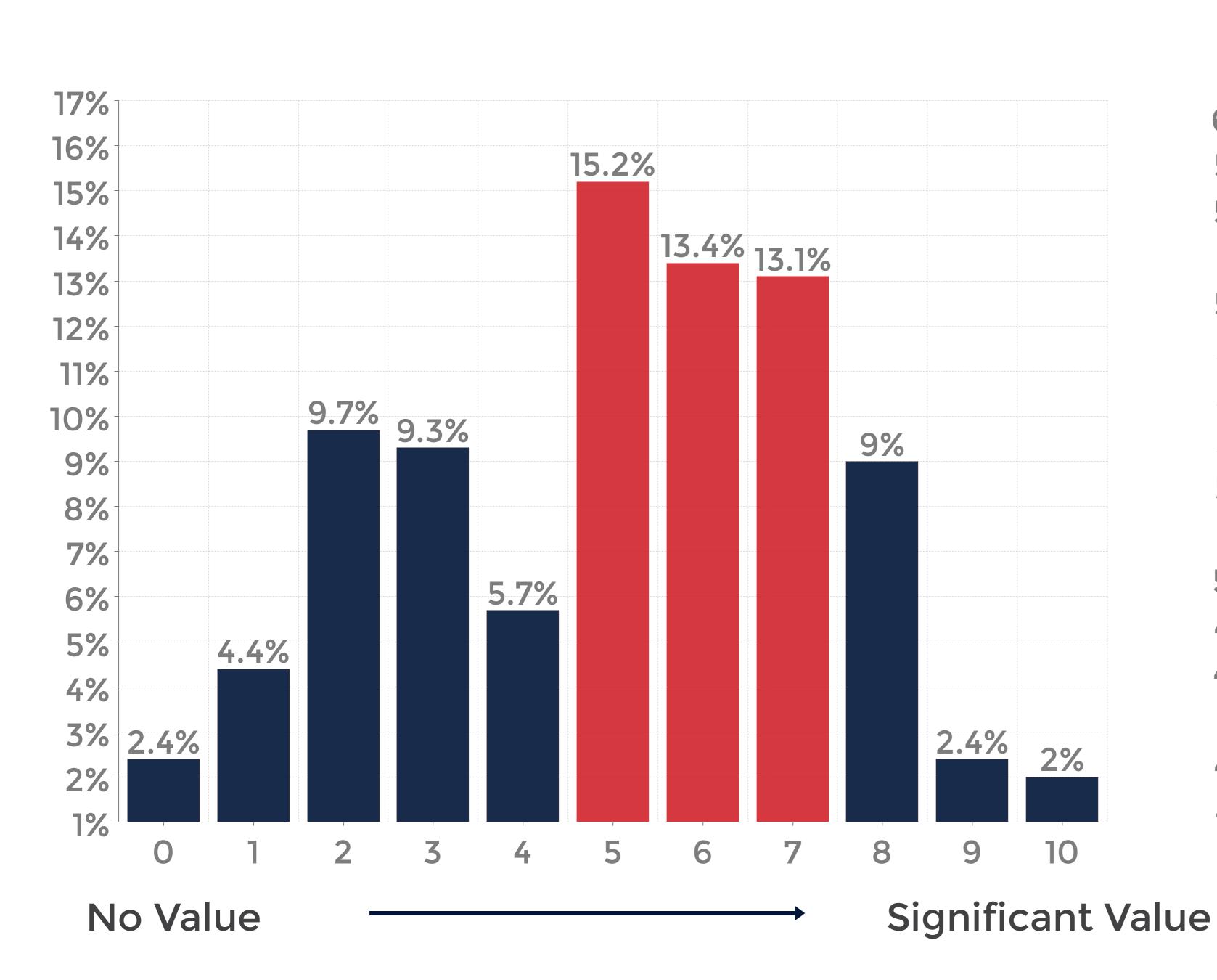


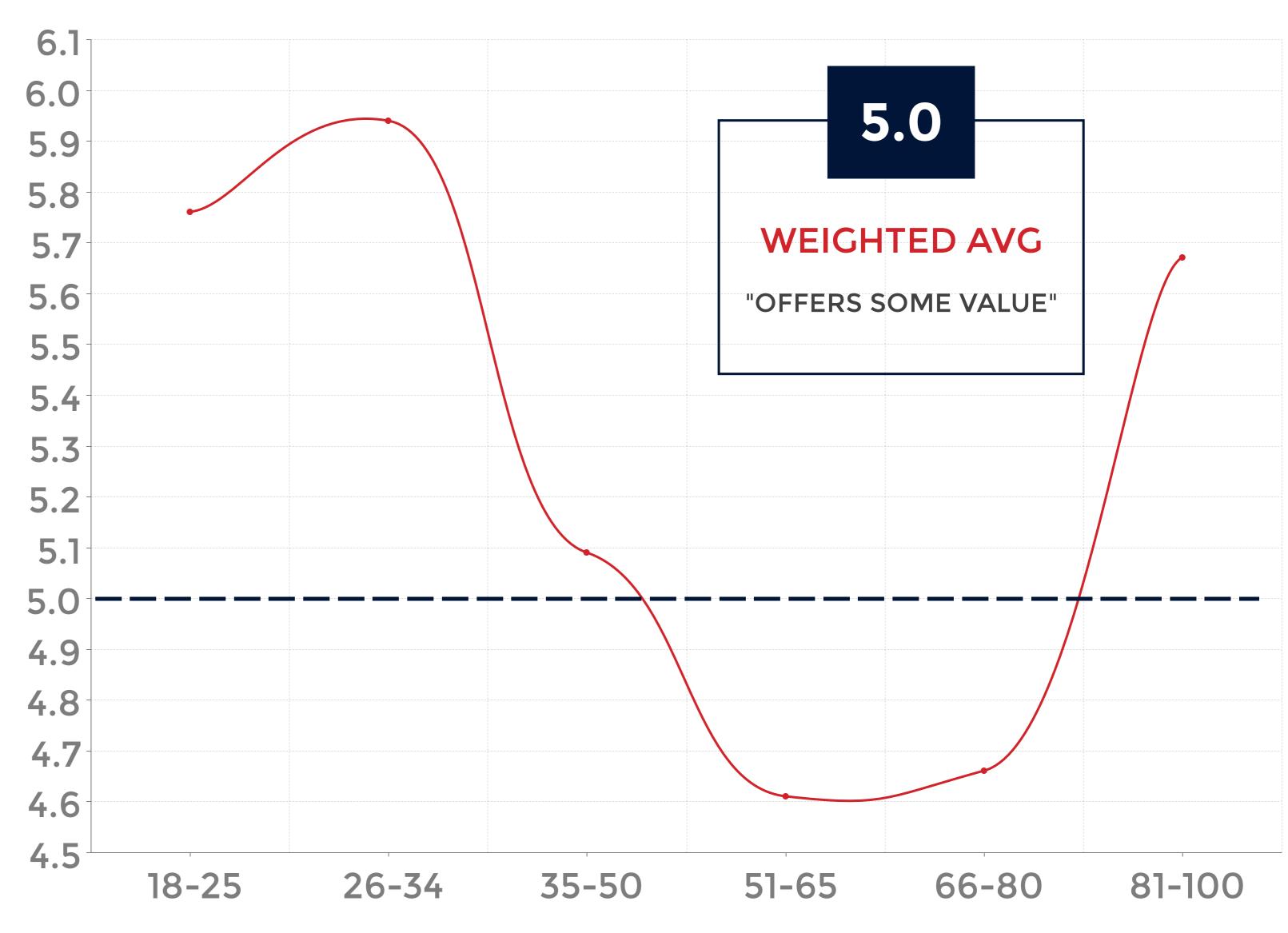
### INDUSTRY/PROFESSION



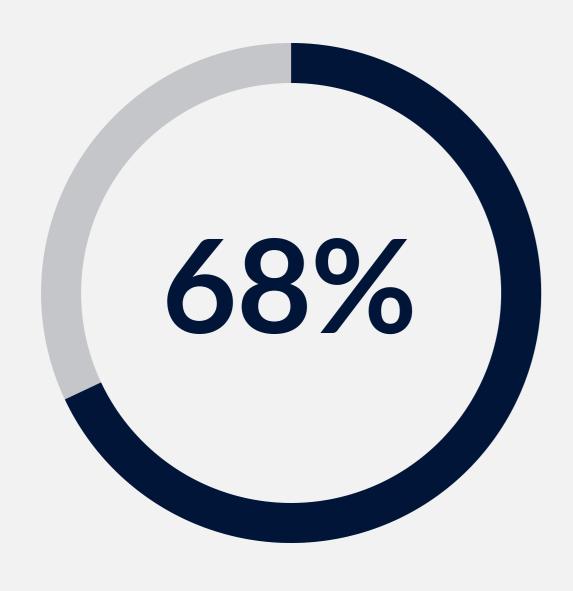
# HOW MUCH VALUE DOES THE OB CLUB ADD TO OBS' CAREERS AND PERSONAL LIFE?



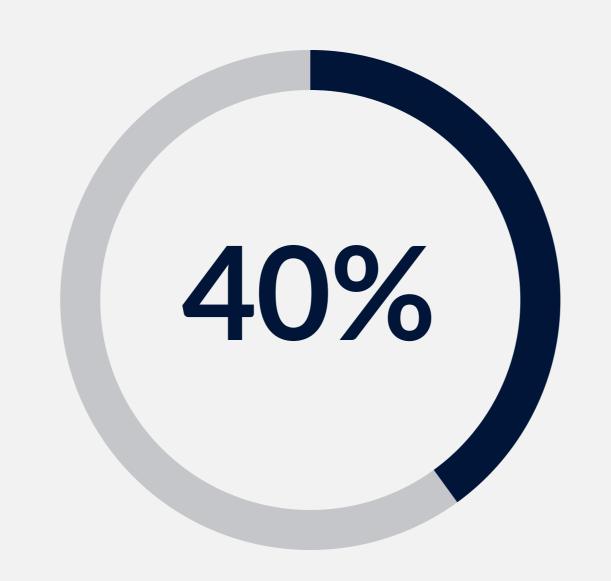




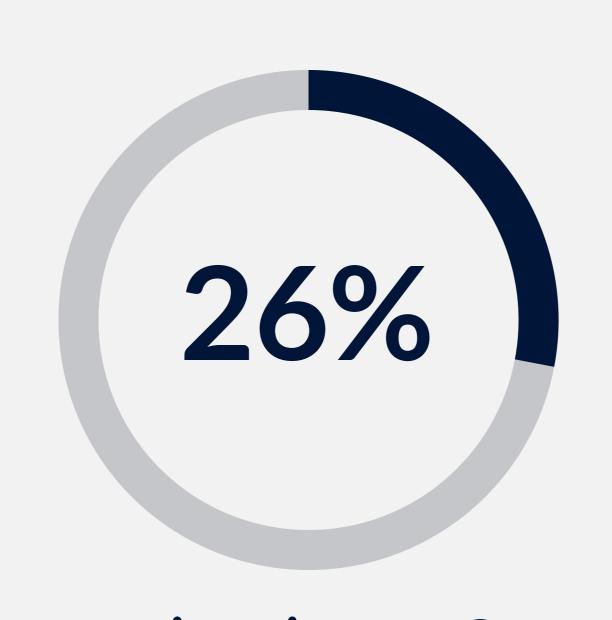
### MOST VALUABLE BENEFITS OF OB CLUB



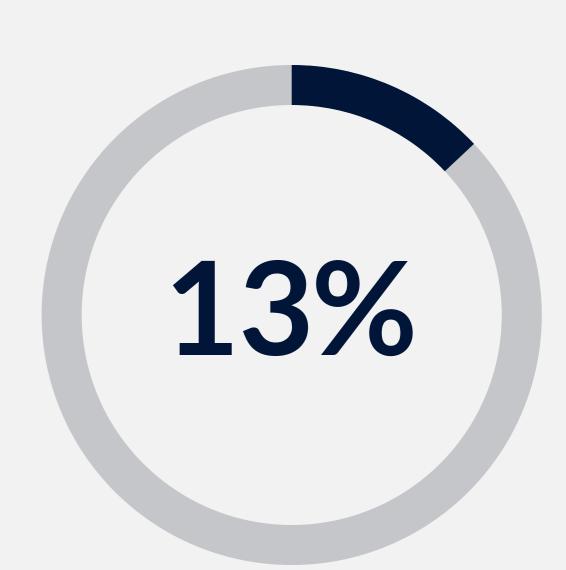
Help OBs Stay
In Touch



Share Anecdotes
Relating To Memories



Maintain An OB
Business Directory



Share Projects I
Can Support

### INSIGHT

### Career Focus

Peak in interest regarding the sharing of internship, mentorship and career opportunities amongst members aged 18-25.

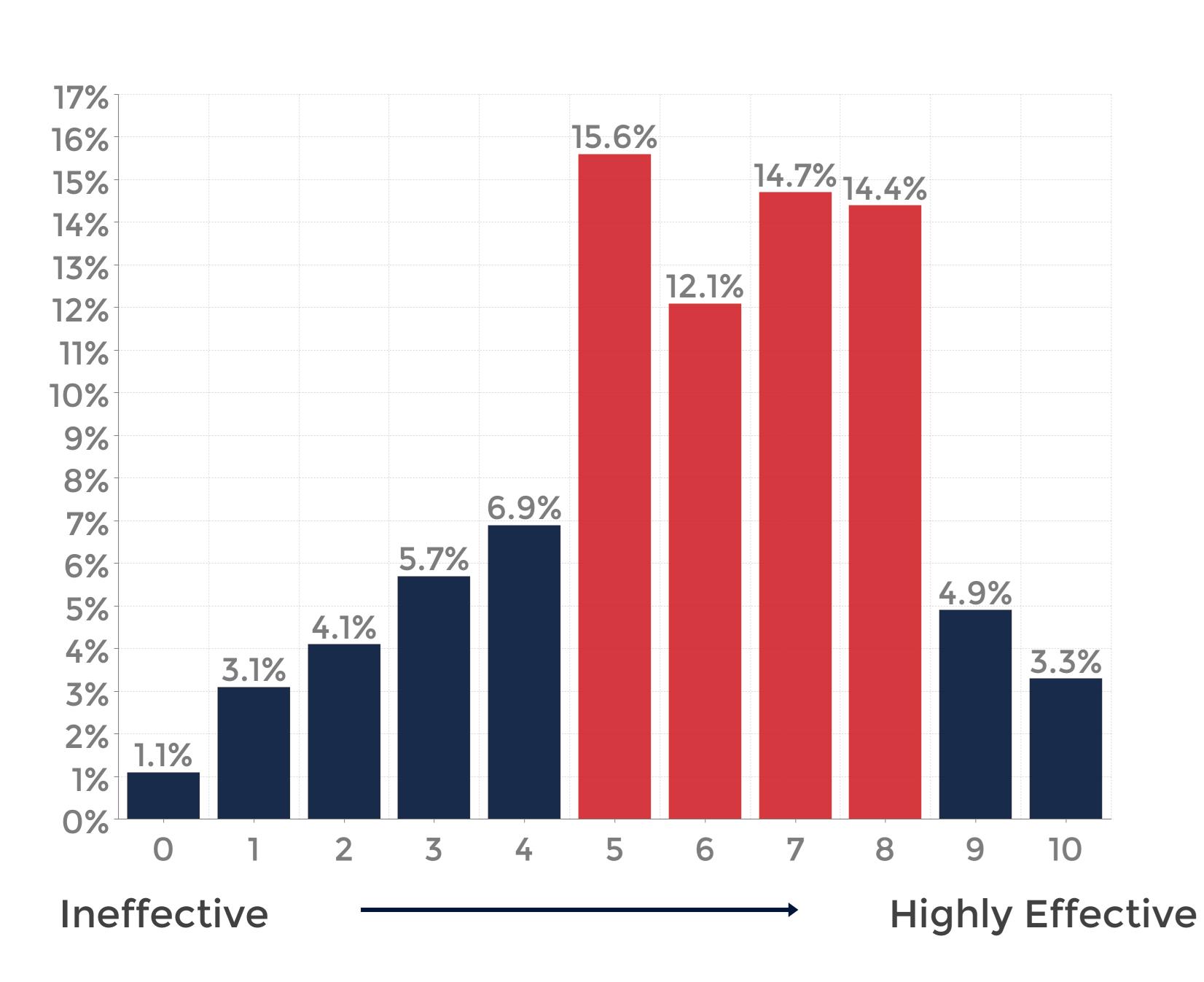
### INSIGHT

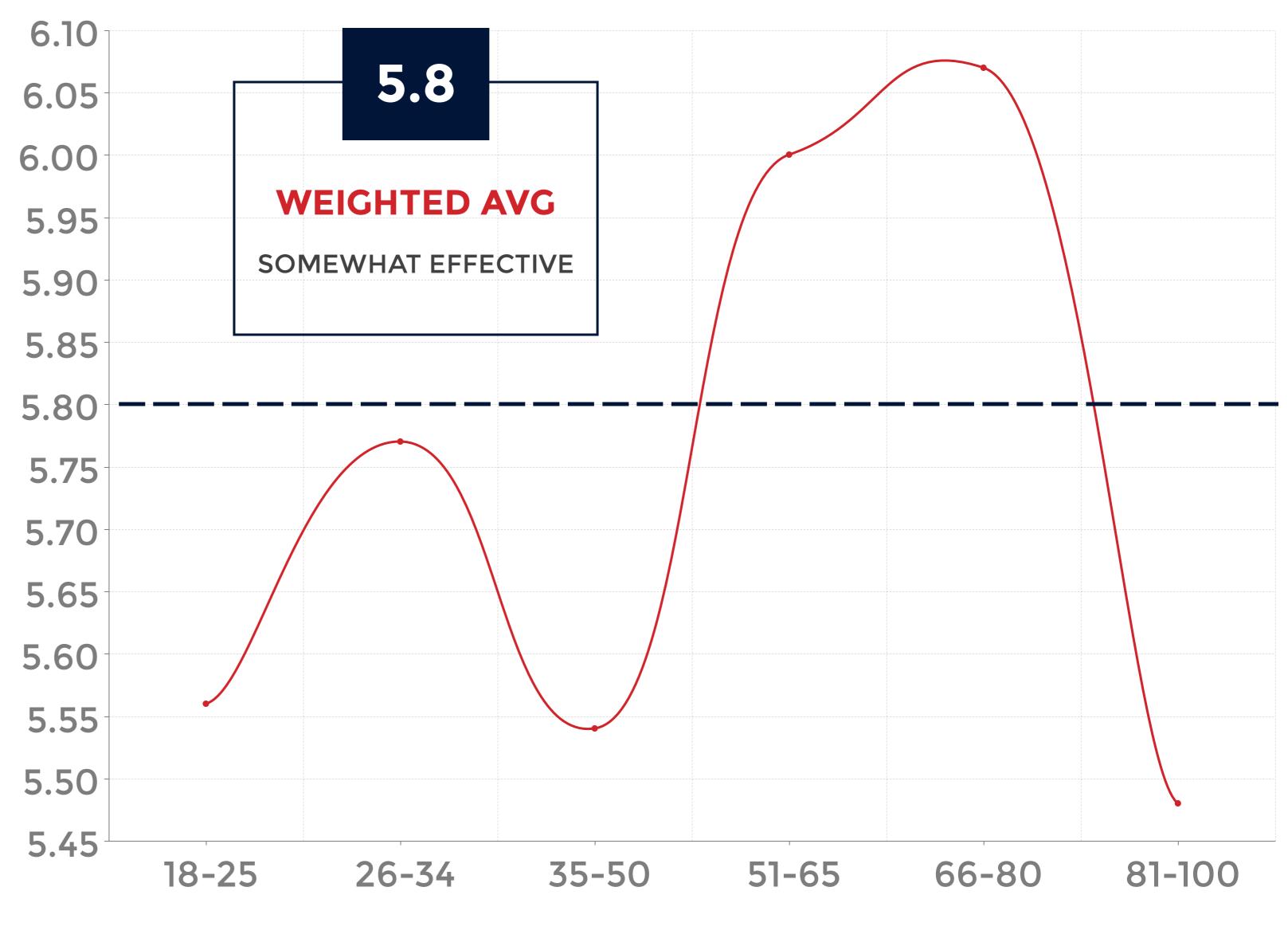
### OB Alpha List

Several calls were made for access to an alpha list of fellow OBs, segmented by age, location, etc.

# HOW EFFECTIVE IS THE OB CLUB AT CONNECTING OBS WITH OTHER OBS?







# WHAT DO OBS WANT TO HEAR ABOUT? 68% 65% 60% 53% OB Anecdotes OB Awards 55% 60% 46% 42%

Achievements

**OB** Profiles

**OB Businesses** 

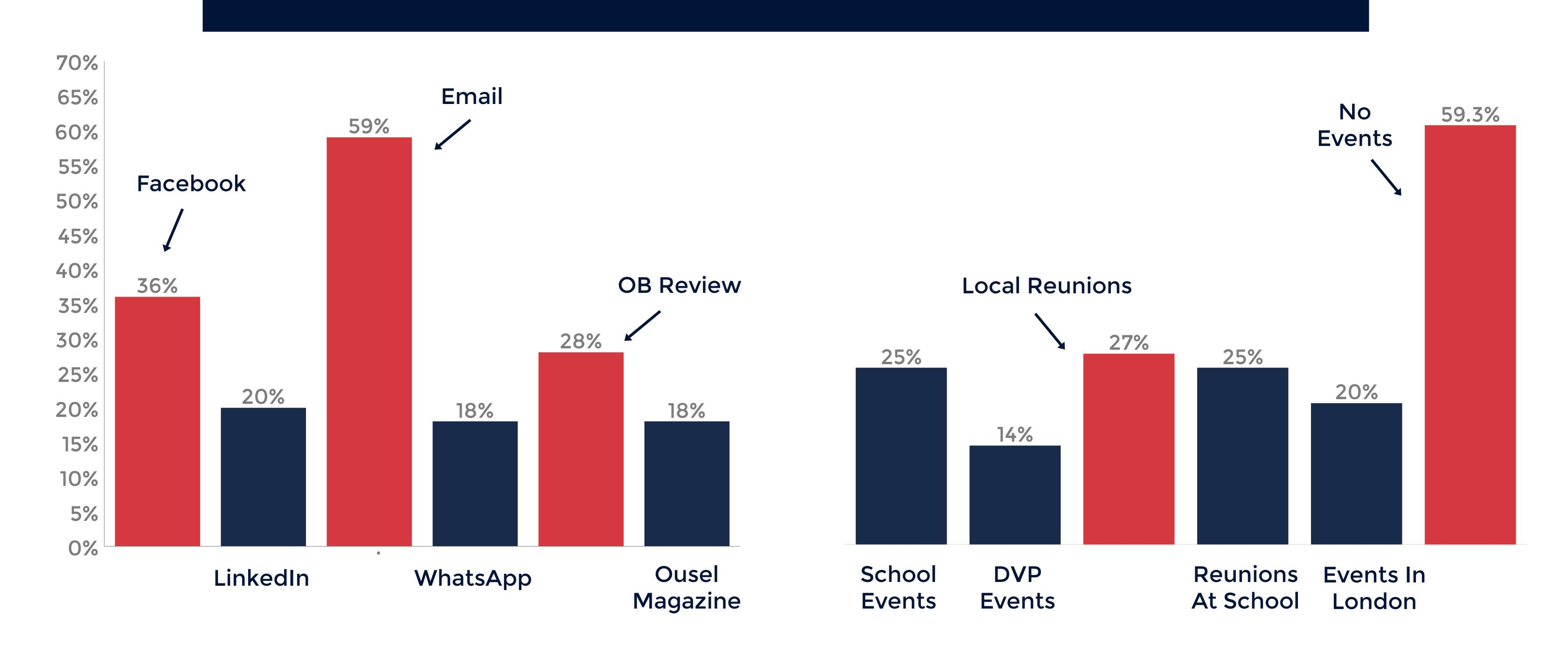
### INSIGHT

### Digital Shift

Respondents indicated far less interest in attending events as opposed to staying in-touch with OBs via digital methods.

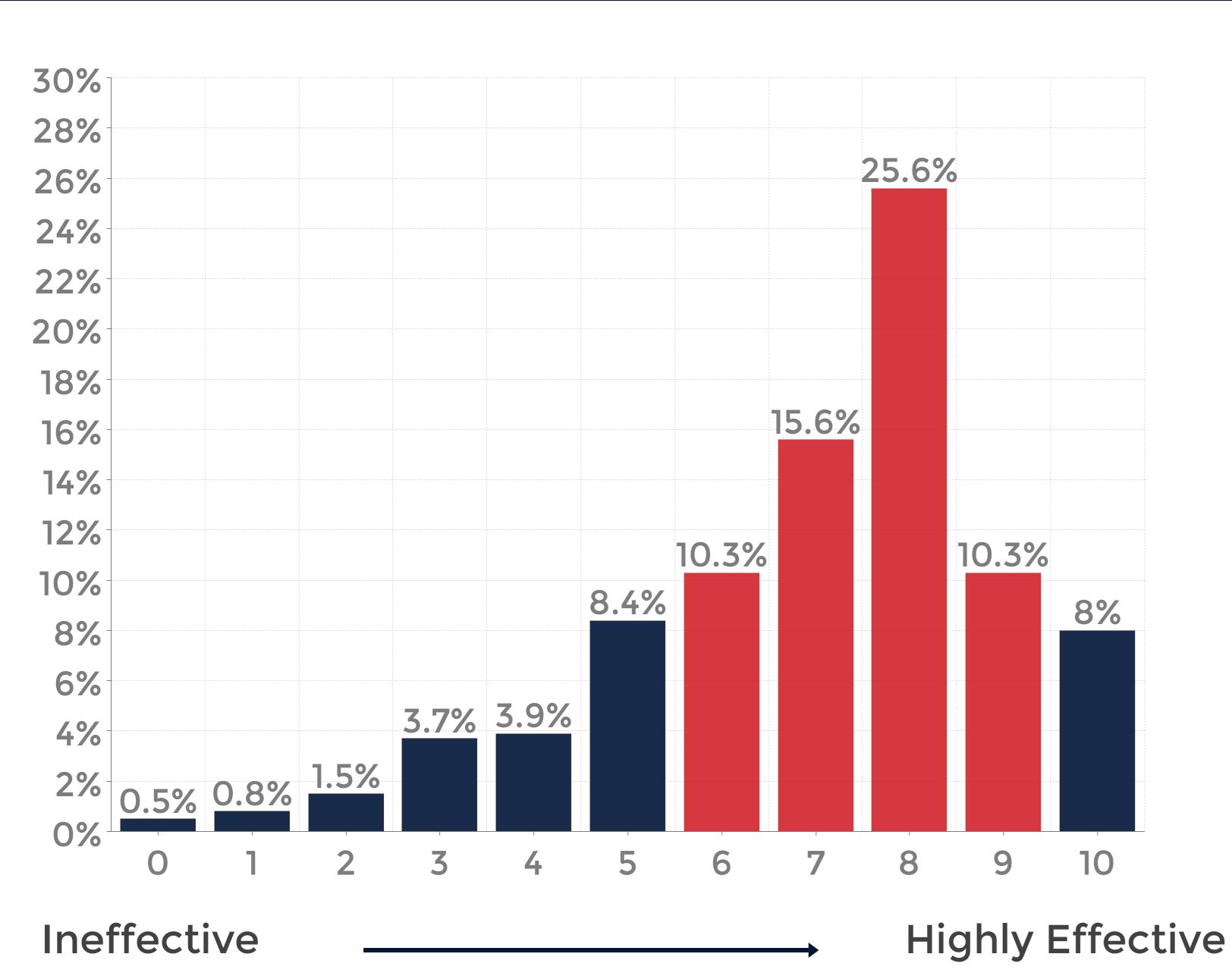
### HOW DO OBS PREFER TO ENGAGE WITH OTHER OBS?

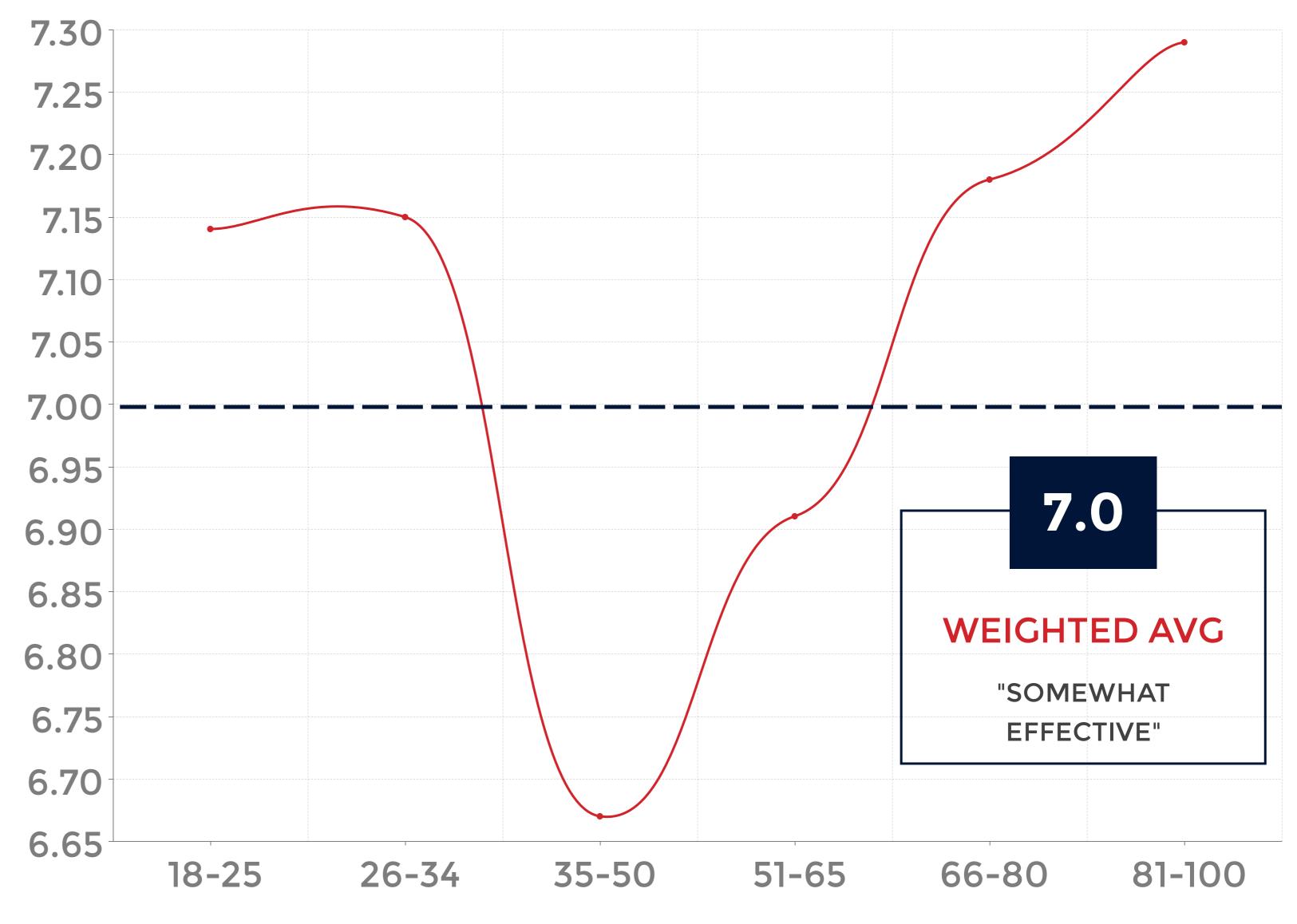
**OB Locations** 



# HOW EFFECTIVE IS THE OB CLUB AT CONNECTING OBS TO THE SCHOOL?



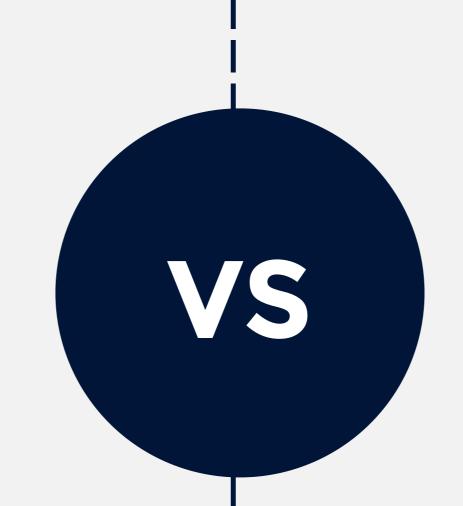




### Most Popular

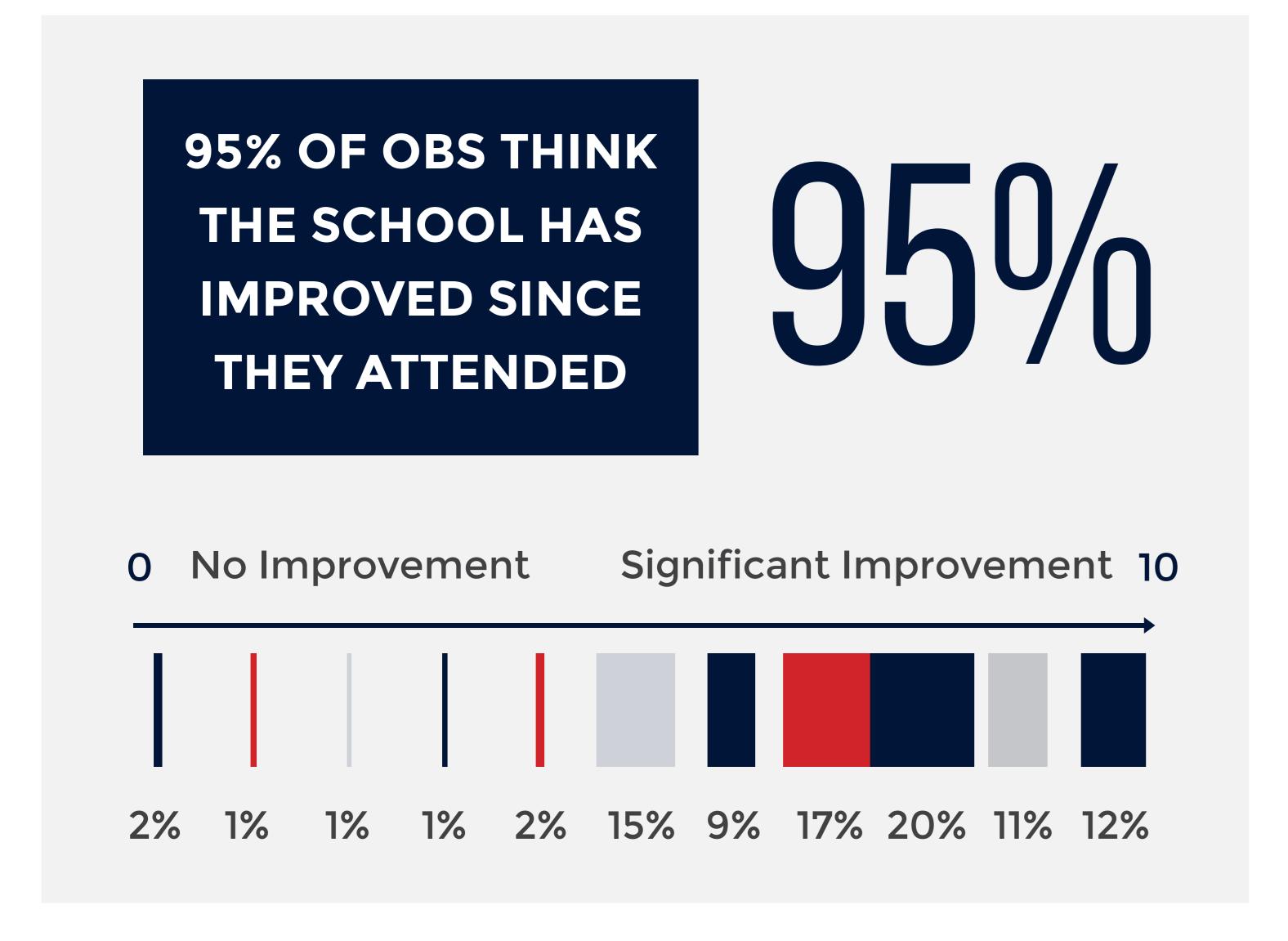
- School News/Updates
- School History and Archives
- School Celebrations & Milestones
- Reviews of School Events
- School & Staff Commendations

### NEWS

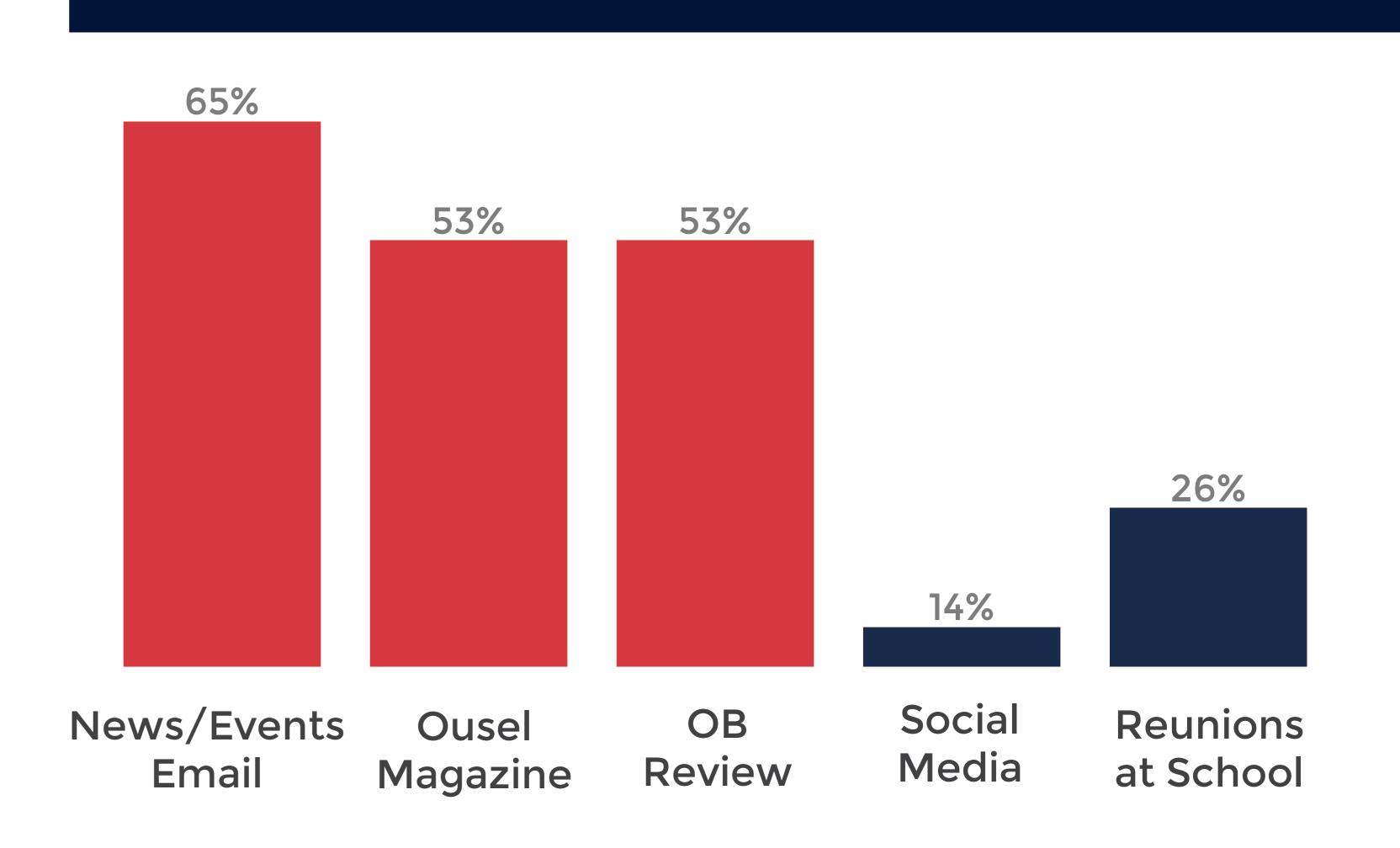


### Least Popular

- School Calendar
- Foundation Projects
- Pieces on Current Affairs
- Profiles of Top Learners
- New Staff Appointments
- School Projects and Research



### HOW DO OBS KEEP IN TOUCH?



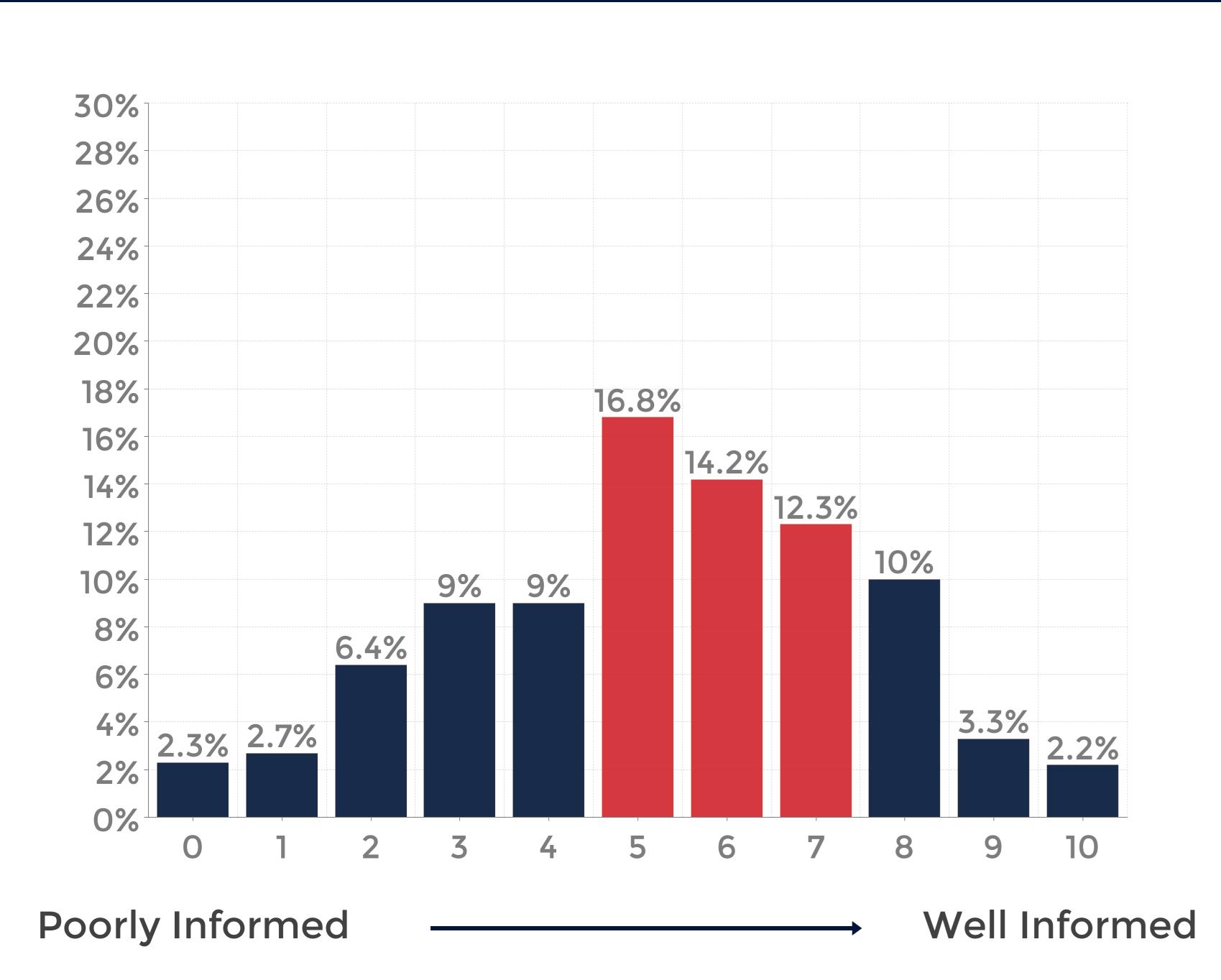
### INSIGHT

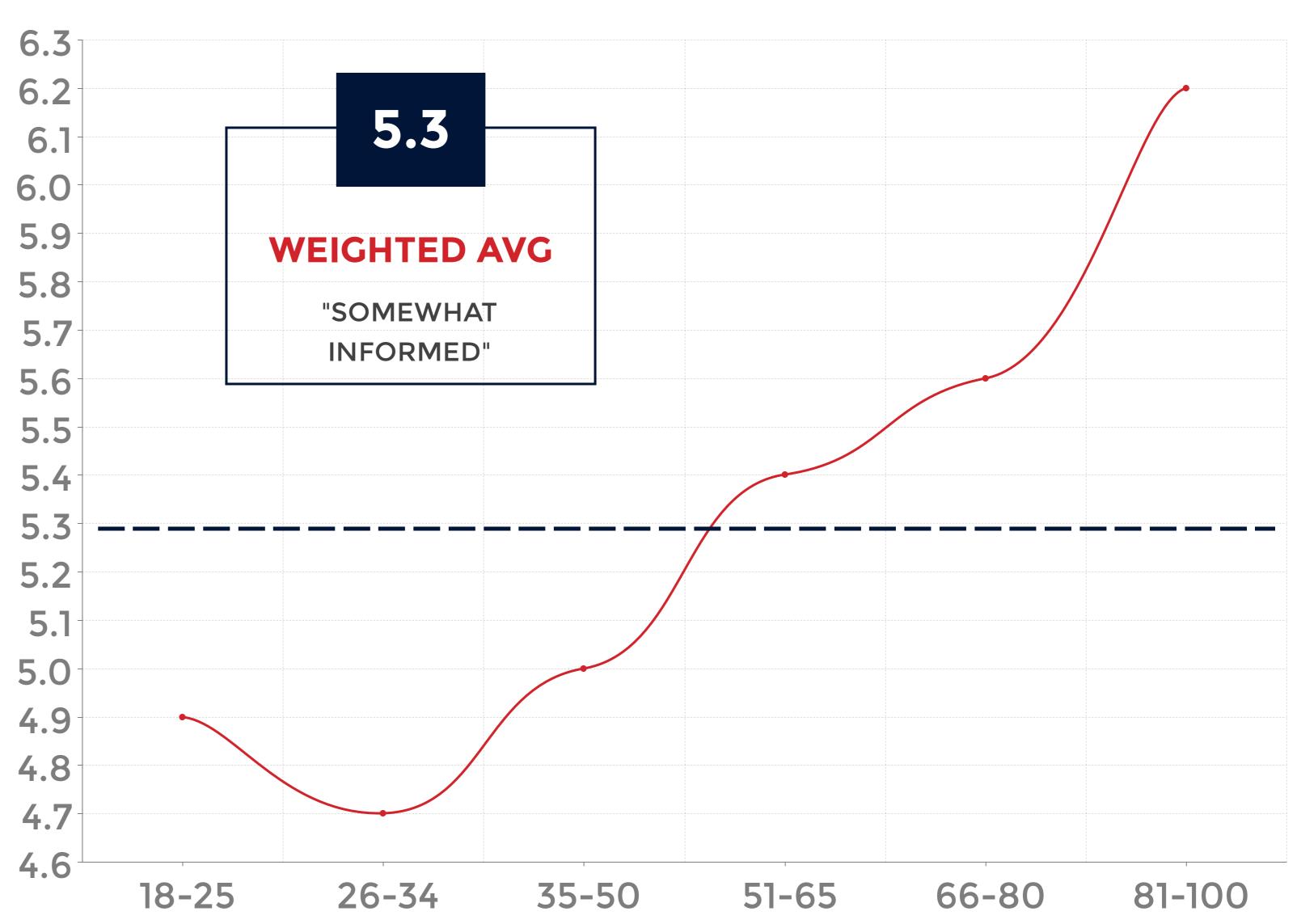
Interest in 'School History Content' weighed in favour of respondents aged 51-100.

Respondents aged 18-34 indicated greater interest in 'Awards & Prizes Received by the School' as well as 'School Projects and Research Relevant to their Industry'.

# HOW EFFECTIVE IS THE OB CLUB AT KEEPING OBS INFORMED ABOUT WAYS TO SUPPORT THE SCHOOL?

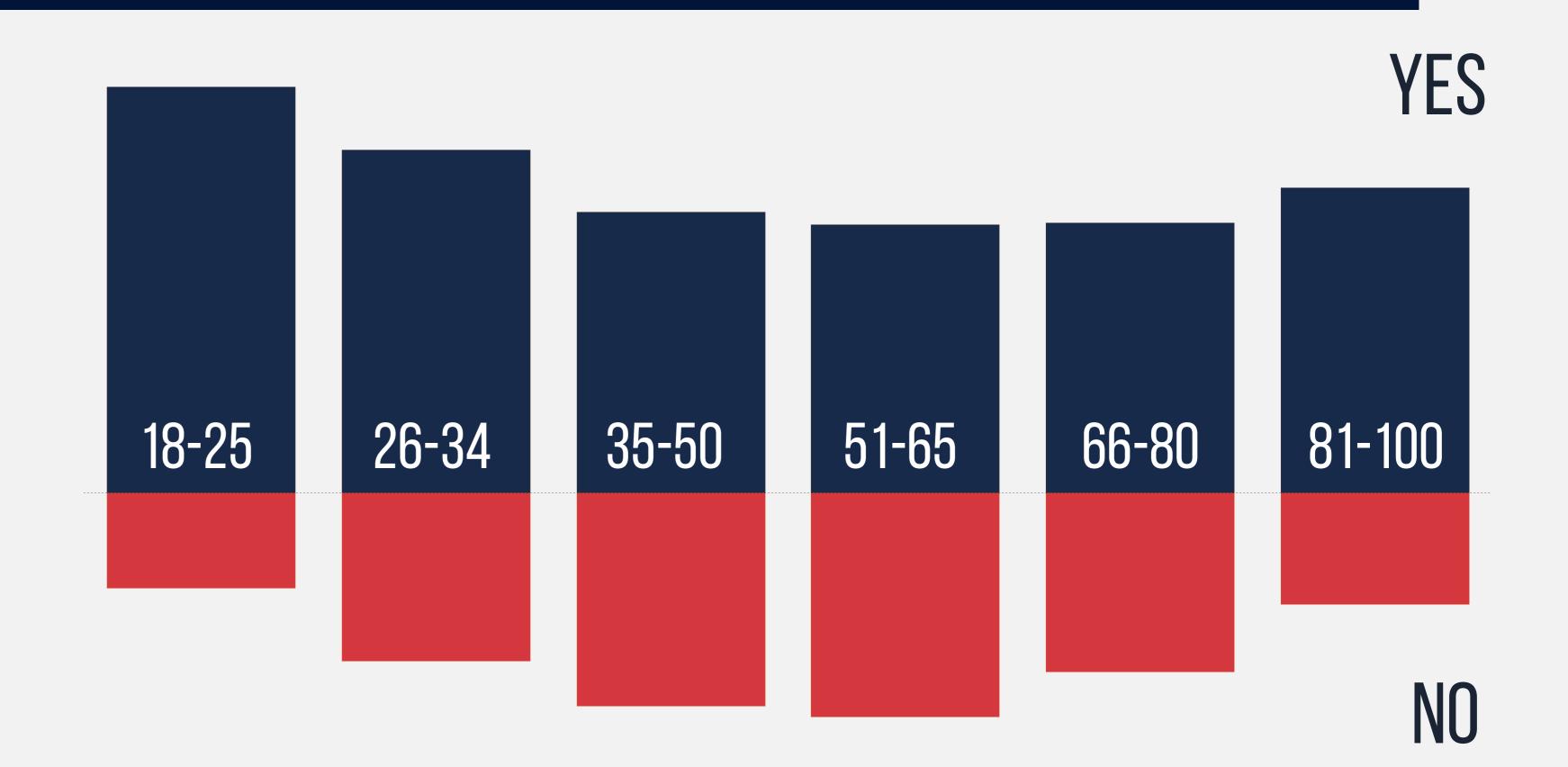






### DO OBS FEEL A RESPONSIBILITY TO SUPPORT THEIR SCHOOL?

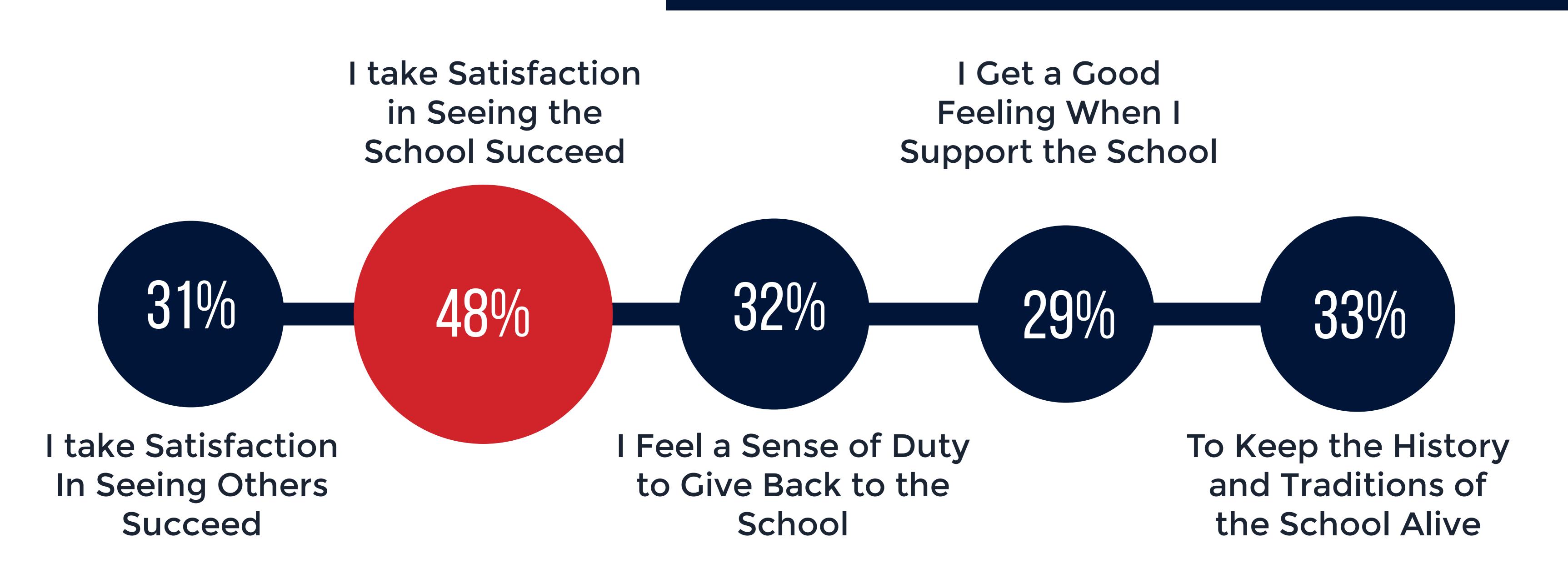
57% of OBs feel a responsibility to support the school



### INSIGHT

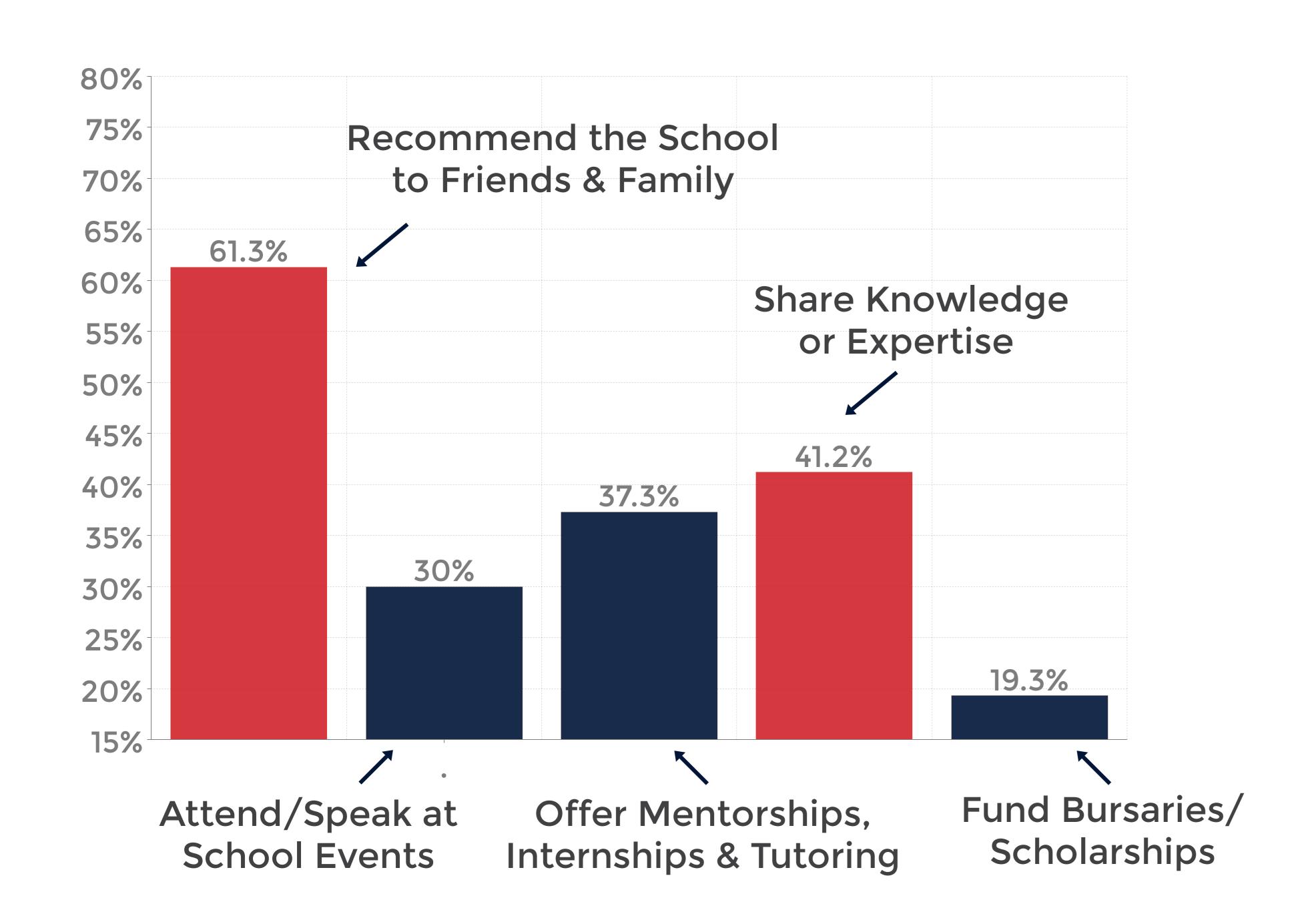
Critical to engage young OBs before their sense of responsibility to assist diminishes with age.

### TOP REASONS TO SUPPORT THE SCHOOL



### HOW WOULD OBS LIKE TO SUPPORT THE SCHOOL?





### INSIGHT

### New Adventure At 60

OBs over 66 years old have the most available time, but felt that they had little to offer the school.

### INSIGHT

### Networking

Several respondents call for an increase in professional networking opportunities via LinkedIn.

### 66

"Provide networking opportunities. Provide access to OB's of other ages or who may not directly know broken down to profession/industry or experience.

The greatest challenge is connecting with other OBs beyond my year group or direct network"

99

### INSIGHT

### Is There A Need?

Several respondents felt that the School was in no real need of further (financial) support.



"After paying fees for many years it's nice to not just have events seeking further finances or seeing OB's simply as a source of funding."

"There are more appropriate causes to support"

99

### INSIGHT

### What Time?

Respondents quoted proximity to School and limited time as hurdles to assisting the School.

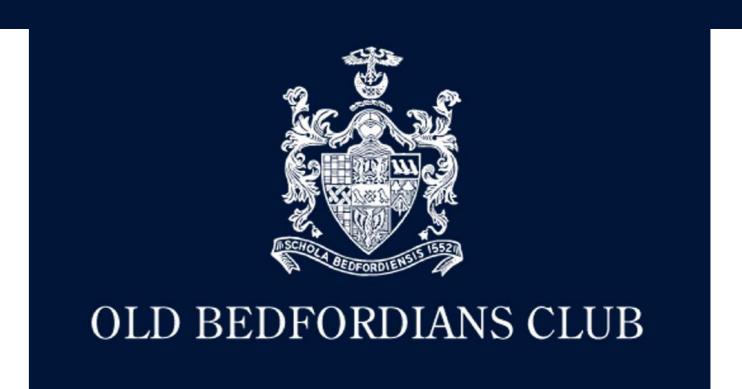
### 66

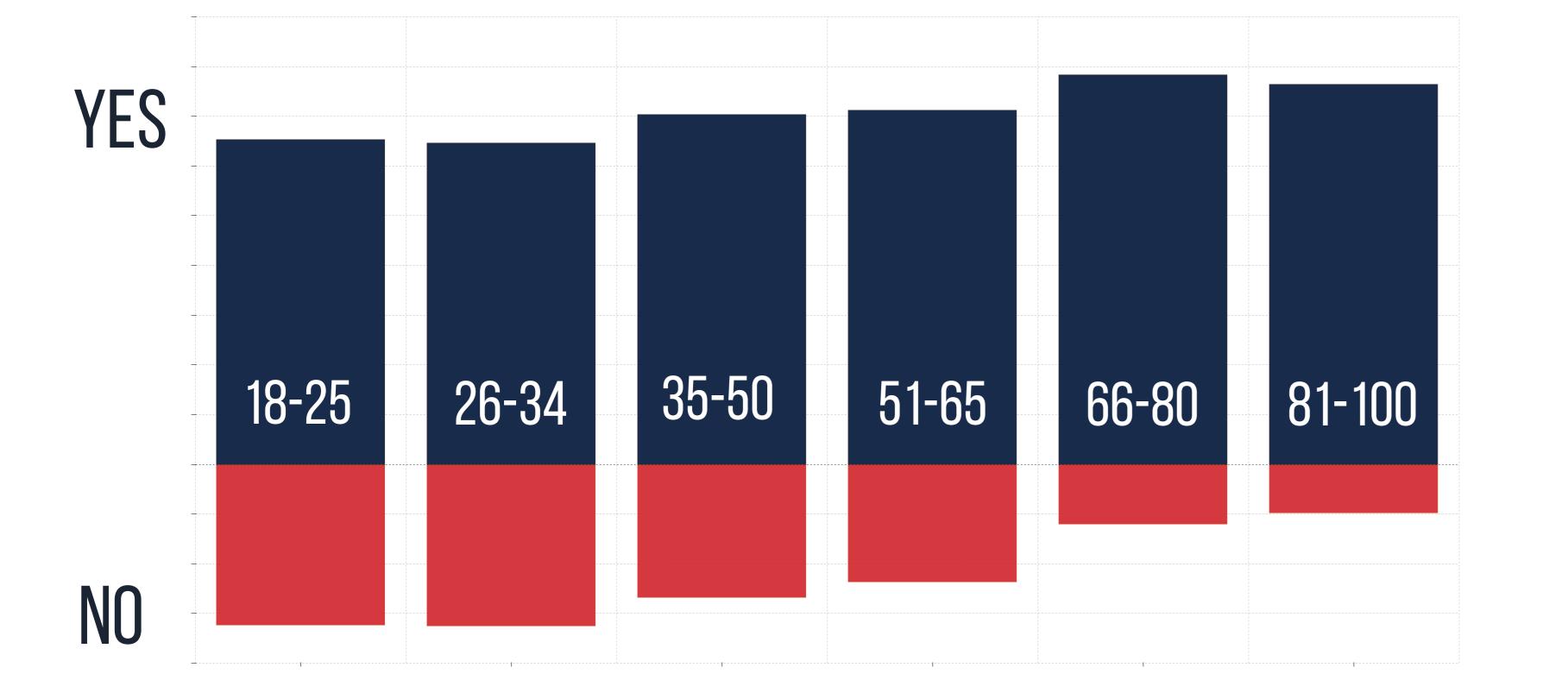
"Geographical proximity from London - can be hard for events or talks mid week."

"I am now retired so time commitments are difficult.

Time with family is my first priority."

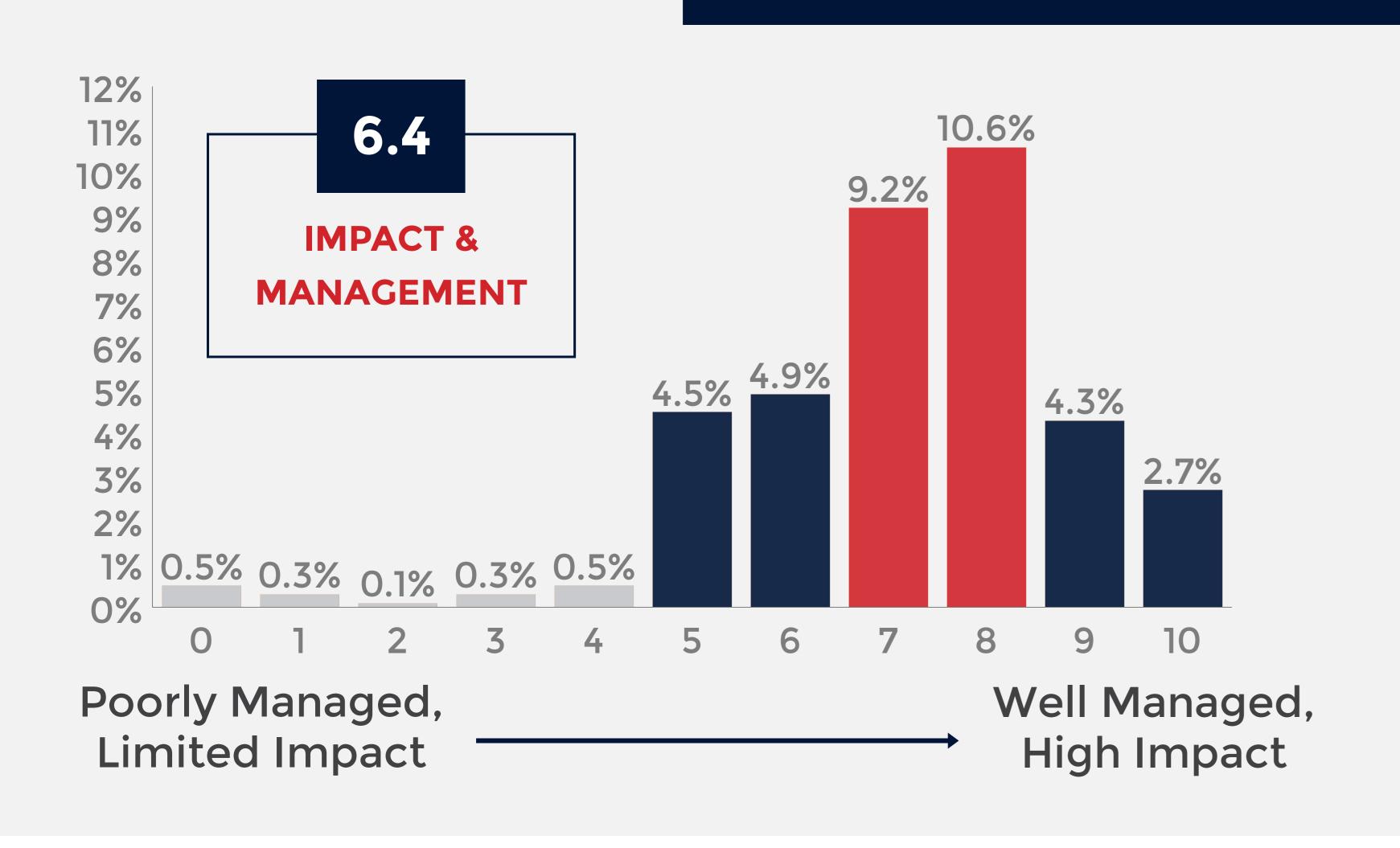
# ARE OBS AWARE OF THE SCHOOL'S FOUNDATION (FUNDRAISING ENTITY)?

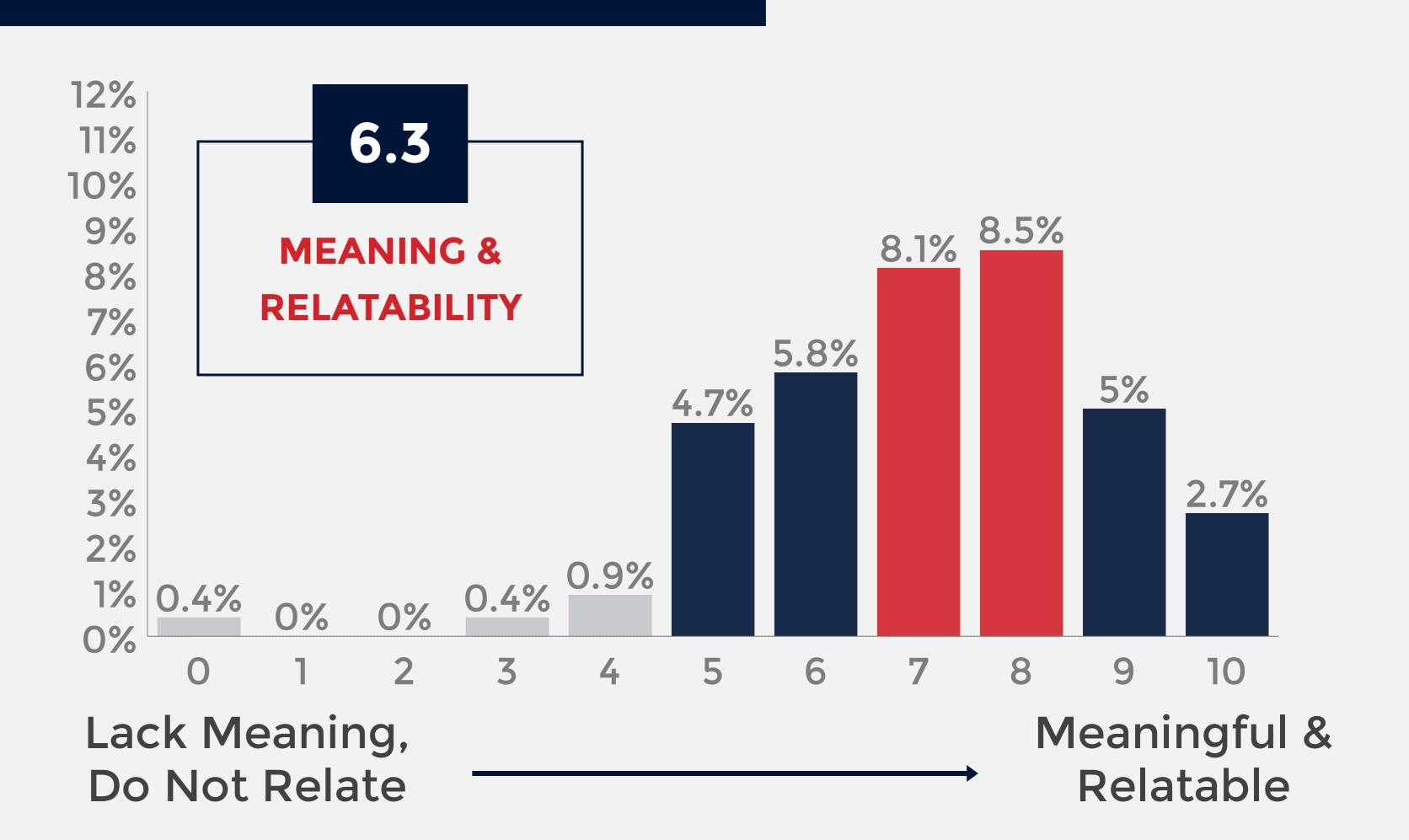




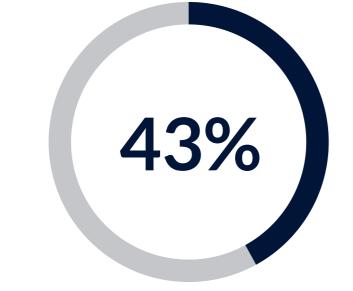
Only 72% of OBs have heard of the Foundation

### RATING OF FOUNDATION PROJECTS





# Where Should Funds Be Spent?



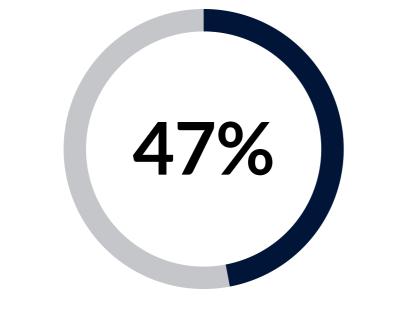
31%

Sport Bursaries

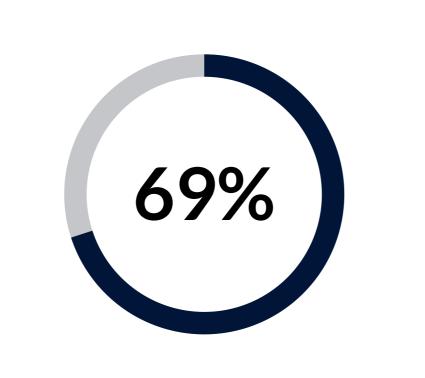
Cultural Bursaries



**Capital Projects** 



Facilities & Resources



**Academic Bursaries** 

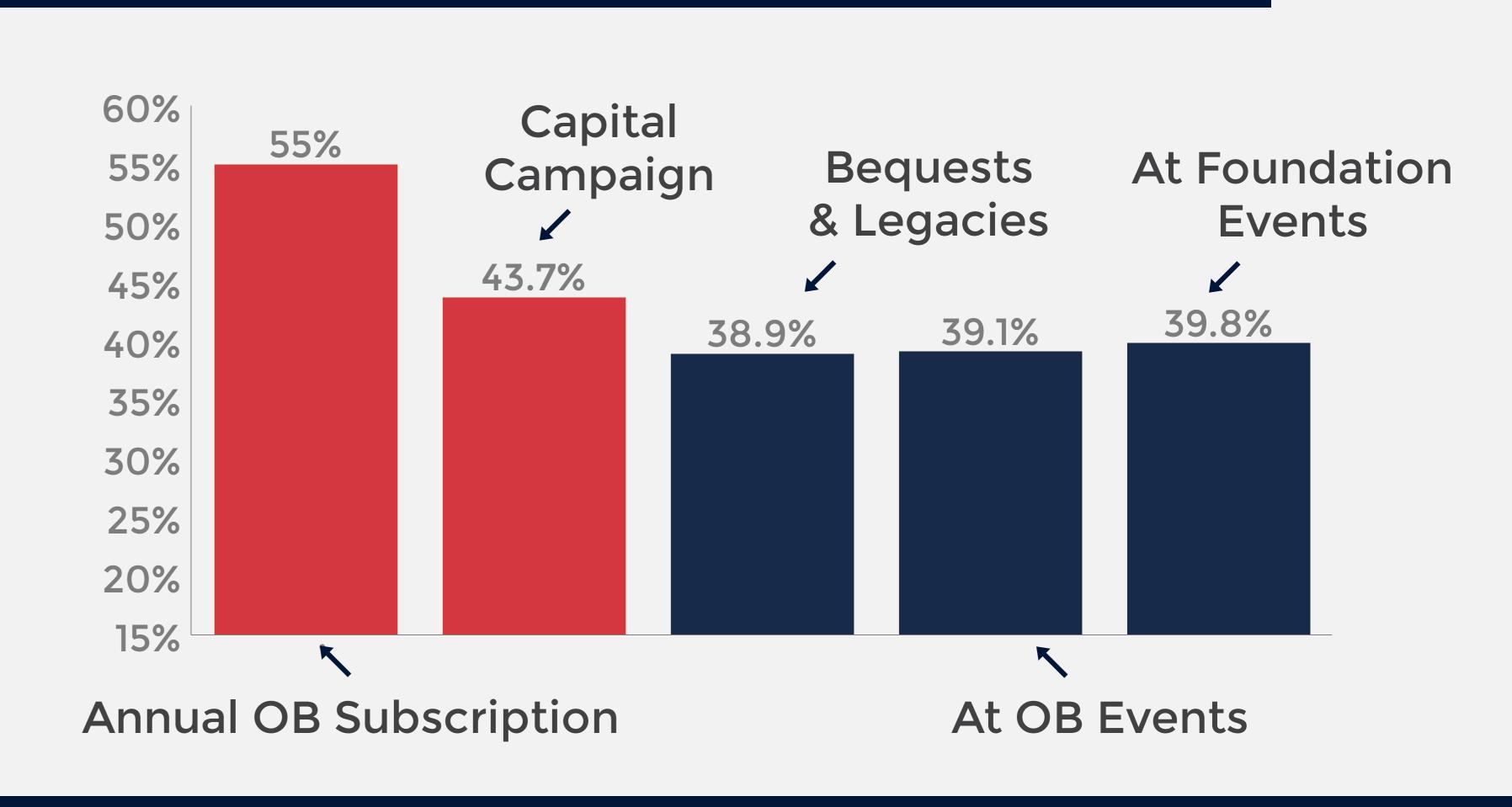
58% of OBs are not aware of any Foundation projects

ATTITUDE TOWARDS FOUNDATION

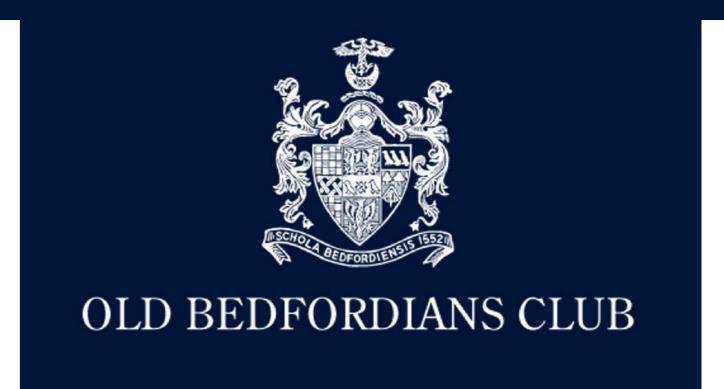
### WHEN DO OBS FEEL IT IS MOST APPROPRIATE TO ASK THEM FOR FUNDS?

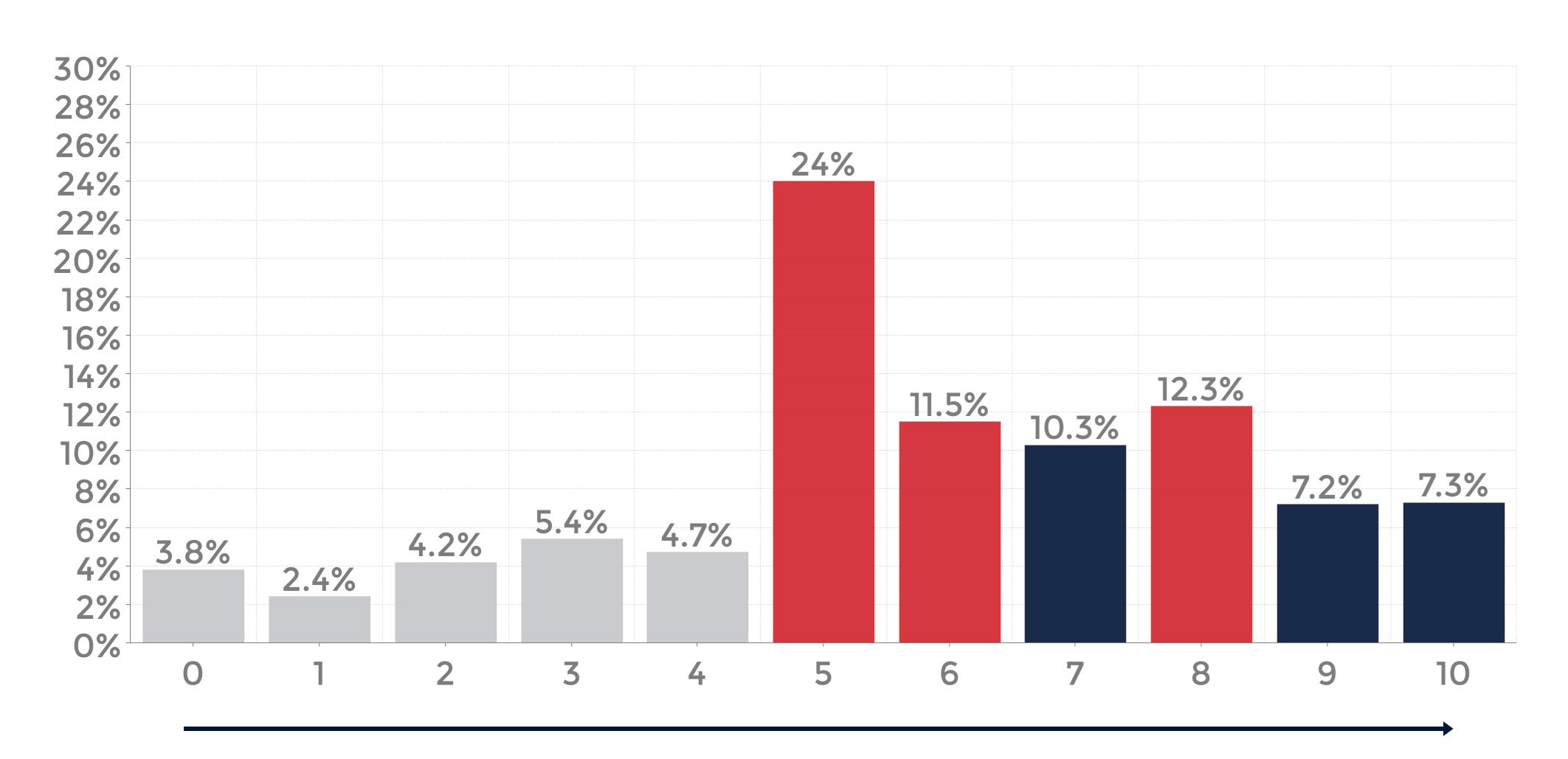
94% of OBs feel it is reasonable to ask them for funds

Grant Street Str



### ARE OBS WILLING TO PAY FOR CLUB MEMBERSHIP?





Membership Offers Little Value Membership Offers Value. But I'm Not Sure I Would Pay

Membership Offers Significant Value 49%

### **OB Club Members**

Willing To Pay For Membership

### MOST POPULAR MEMBERSHIP BENEFITS

### Most Popular

- Access to OB Members Directory
- Career Support & Advice
- Discount to Private Member Clubs
- Invitations to National Events
- Use of School Facilities
- Professional Networking Opportunities

### Least Popular

- Discount on School Publications
- Product/Service Discounts
- OB Club Loyalty Card
- Recruitment of Sixth Formers
- Access to Bishop Memorial Fund
- Discount to OB Talks/Lectures

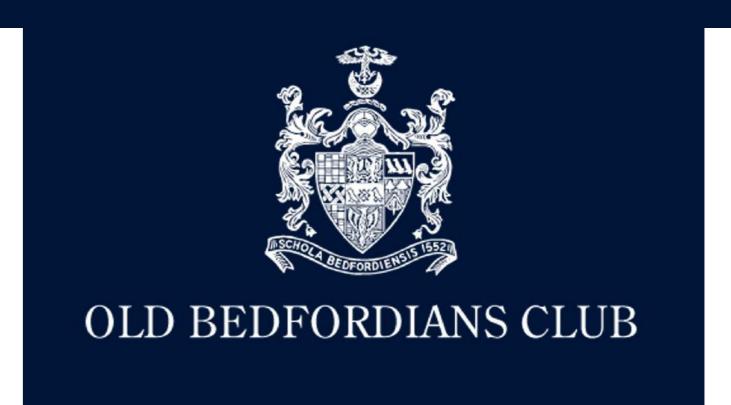
78% of OBs would consider subscribing to be a paid member if they were to experience the above mentioned most popular benefits.

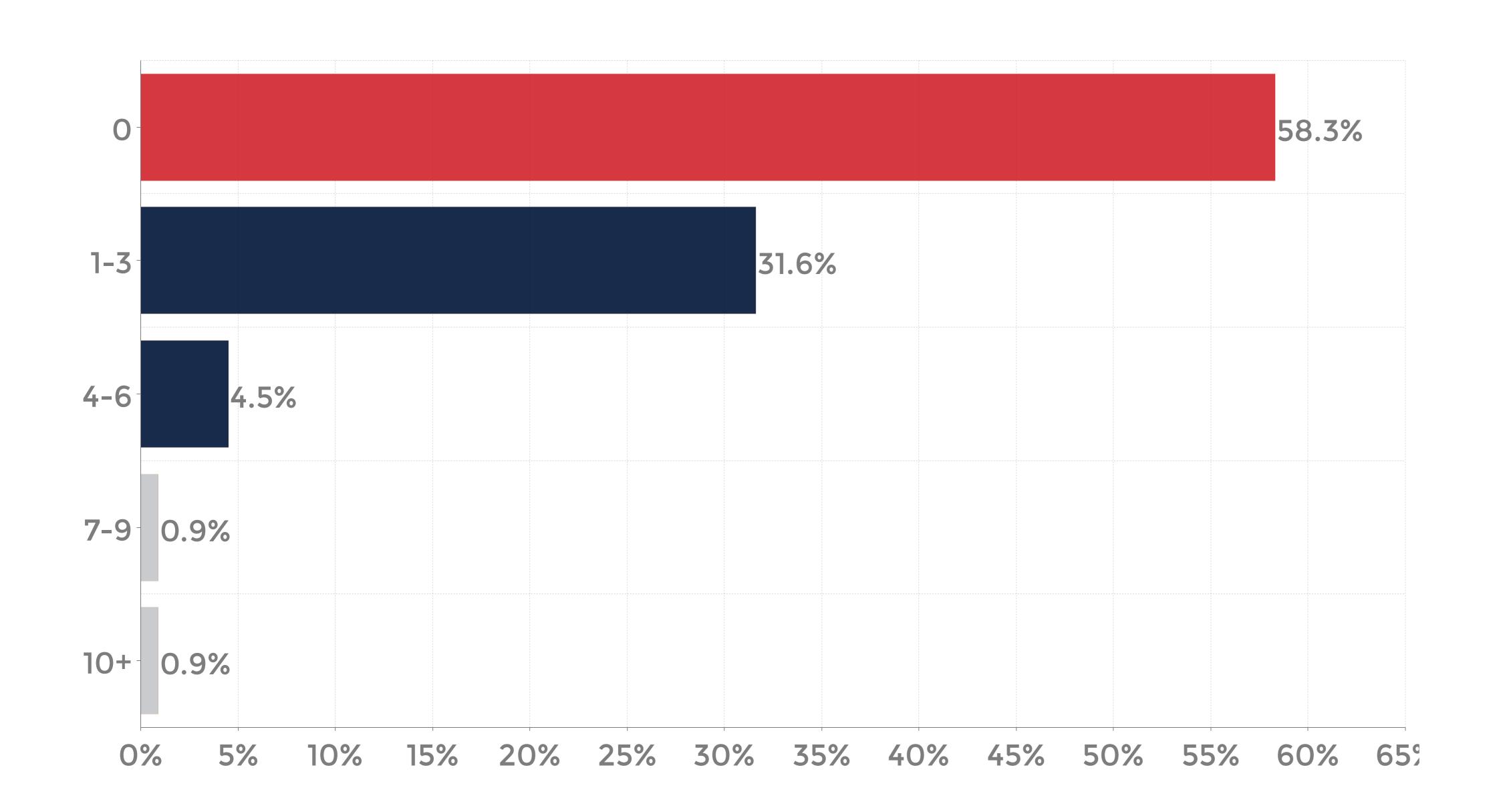
### MEMBERSHIP PRICING

On average OBs are willing to pay £35 pa to be a member.



### **EVENT ATTENDANCE IN THE PAST 12 MONTHS**





58%

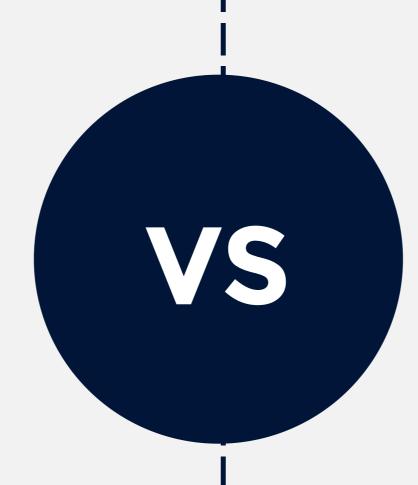
### **OB Club Members**

Have Not Attended An
Event In The Past 12
Months

### MOST POPULAR OB EVENTS

### Most Popular

- OB Reunions at School
- OB Reunions in Your Area
- OB Club Annual Dinner
- 'At Home' Annual Reunion
- DVP Receptions/Lunches



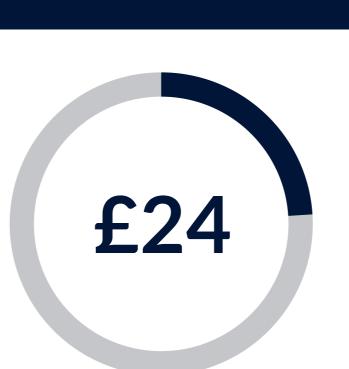
### Least Popular

- School Sports & Cultural Tours
- School Open Mornings
- Special Chapel Services
- OB Club AGM
- Staff Farewells

### **EVENT PRICING**

Avg price OBs
would prefer to pay
to attend an event
(Incl. Annual Dinner)

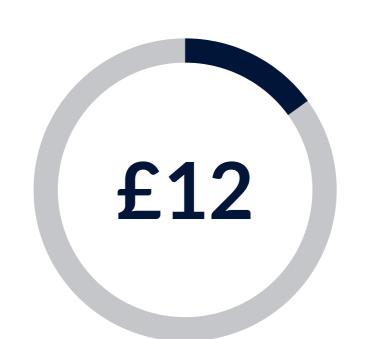
How Much Would You Pay To Attend?



Foundation Events



OB Annual Dinner



**Careers Events** 

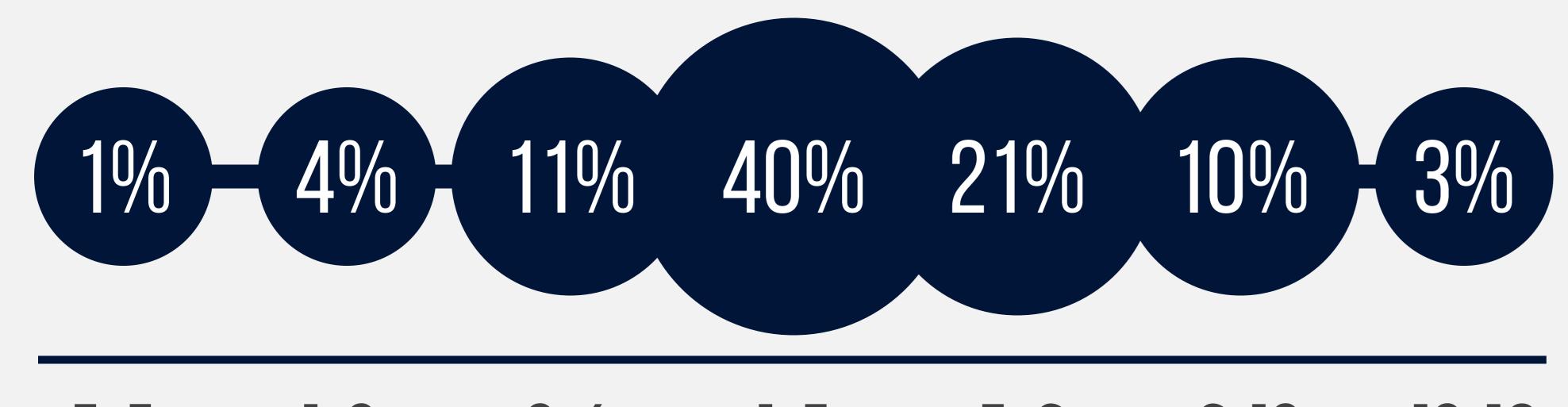


School Events



'At Home' Reunion

### EVENT NOTICE PERIOD



3-5 1-2 2-4 1-3 3-6 6-12 12-18

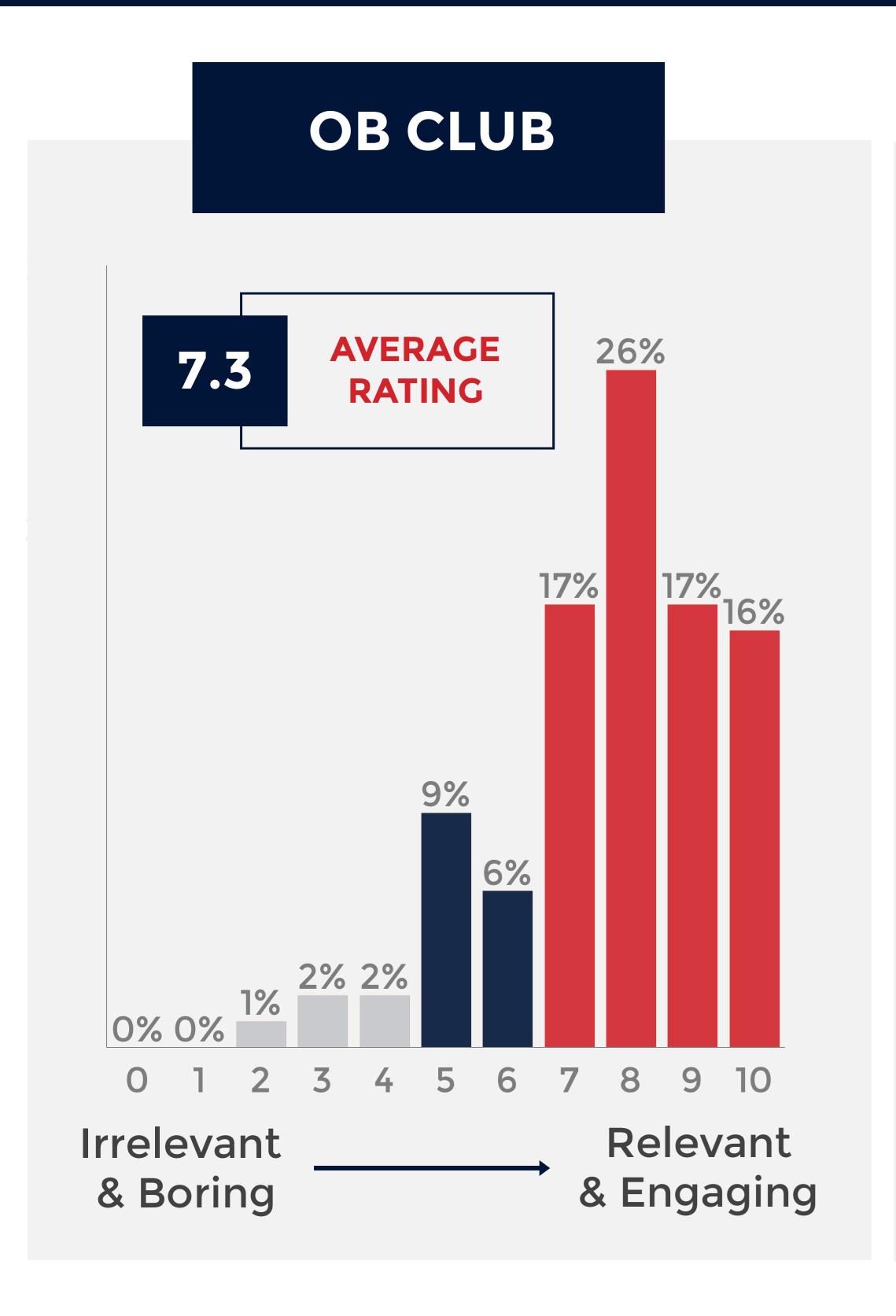
Days Weeks Weeks Months Months Months Months

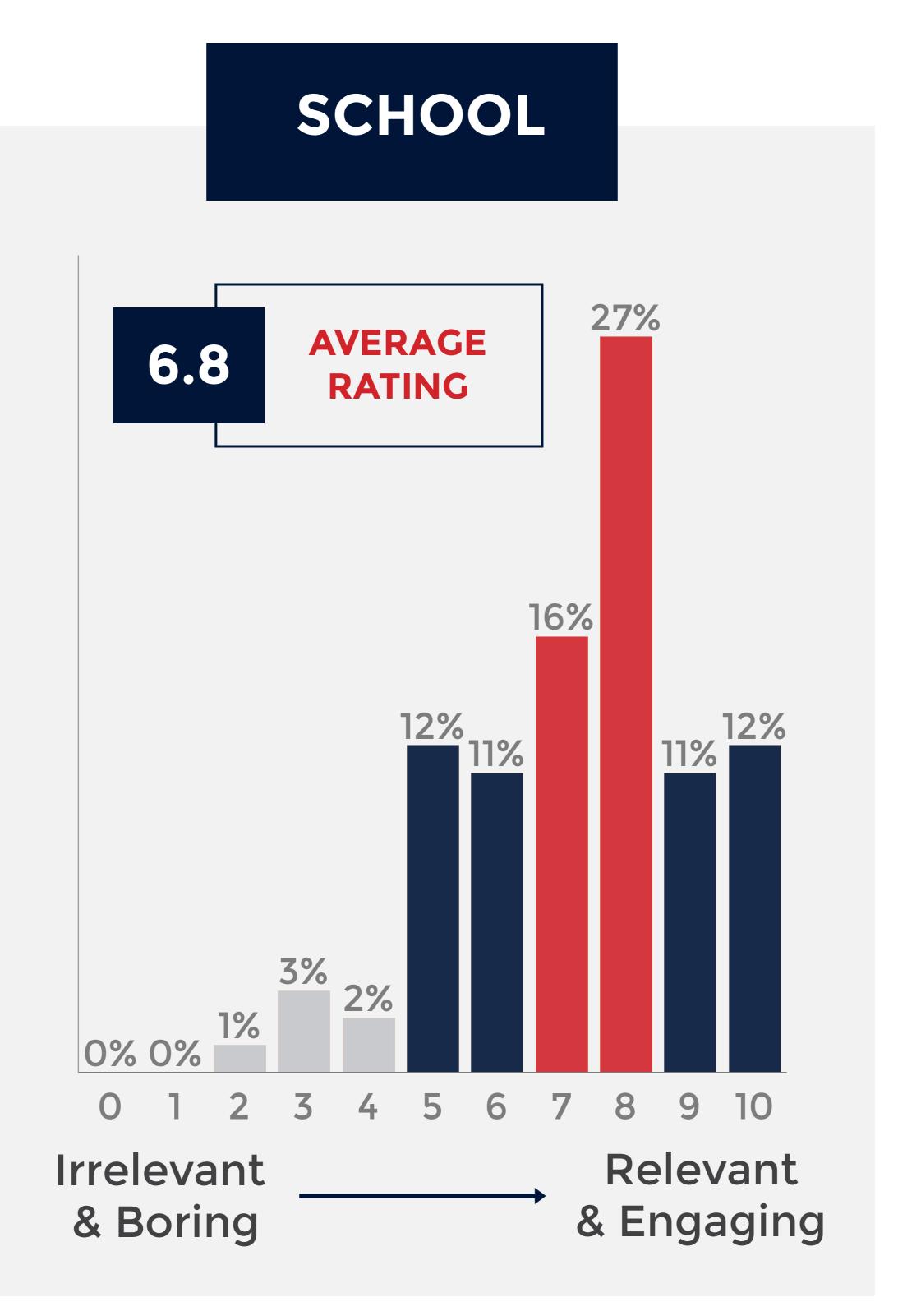
Average preferred notice period for events.

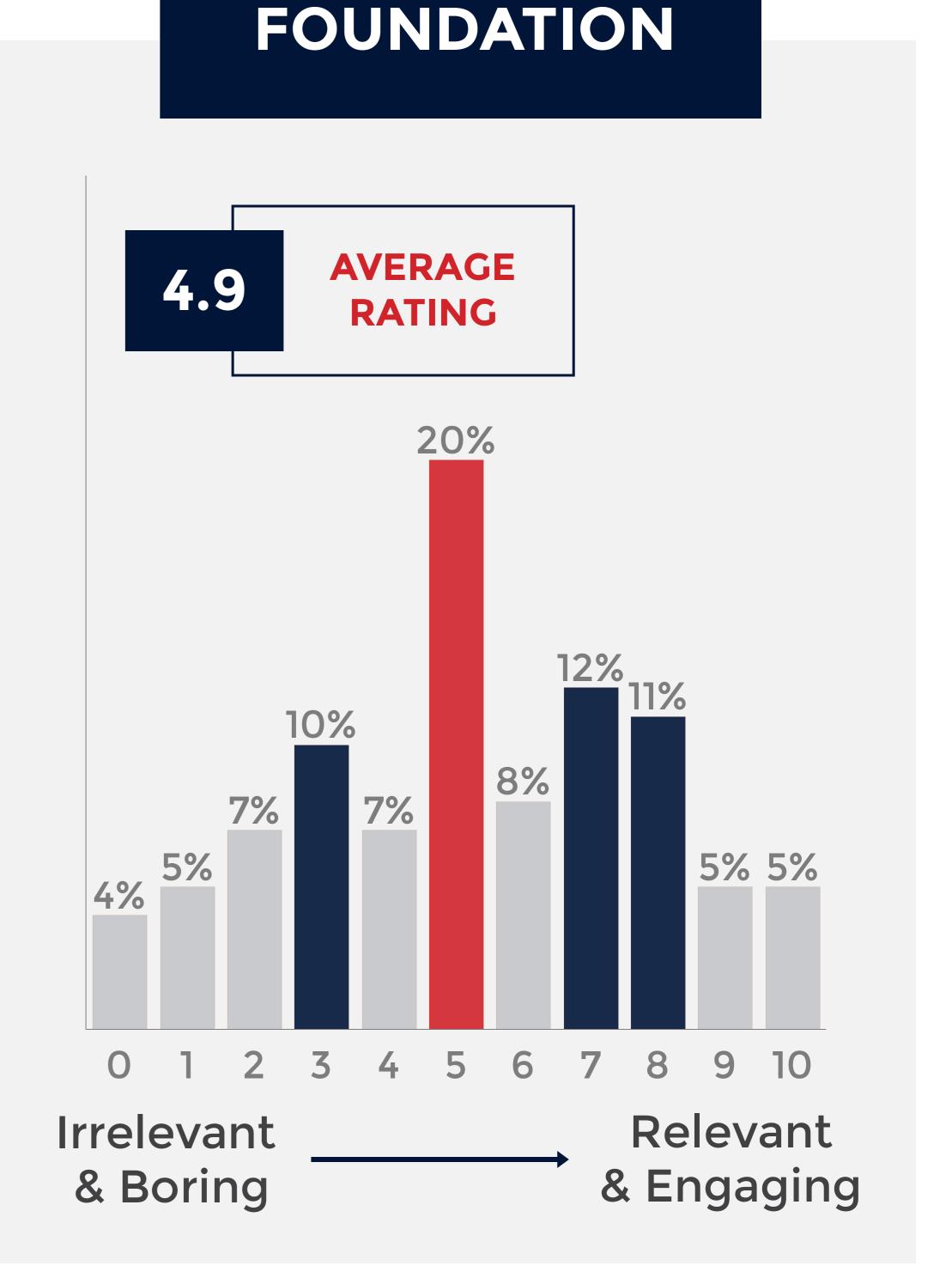
S.S.WONTHS

## HOW RELEVANT & ENGAGING DO OBS FIND NEWS ABOUT THE CLUB, SCHOOL & FOUNDATION?









### WHAT NEWS DO OBS WANT TO RECEIVE?

### Most Popular

- OB Profiles & Anecdotes
- School & OB Events
- Personal OB Achievements
- OB Family News (Marriages, etc.)

# VS

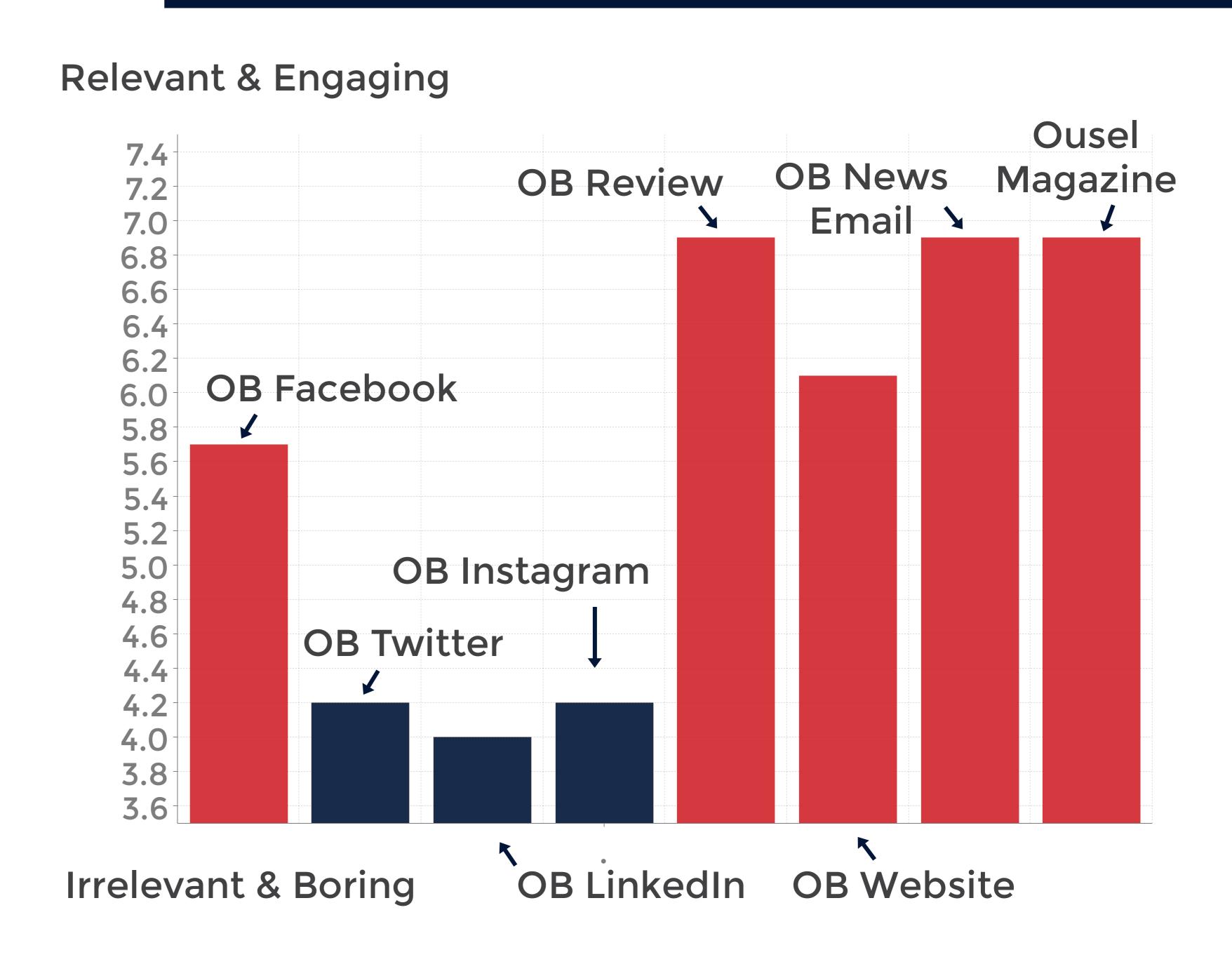
### Least Popular

- OB Holiday/Sabbatical Stories
- Charity Work by OBs
- Profiles of Top Students
- Meaningful Foundation Projects

### HOW DO OBS CURRENTLY ENGAGE?

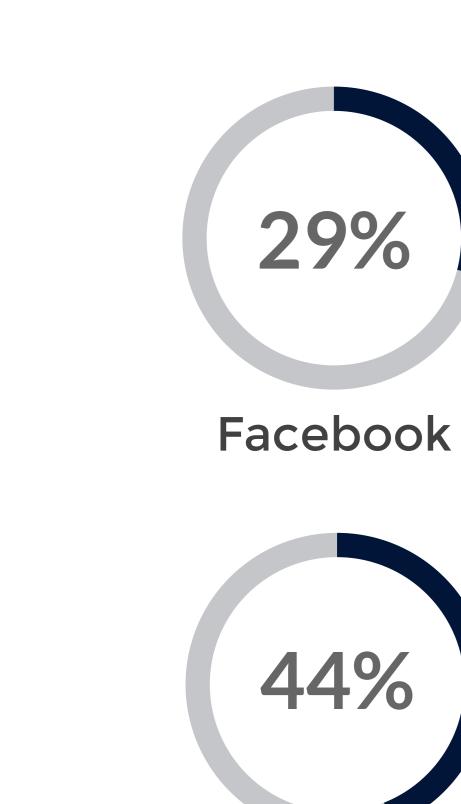
### 100% **OB News Email** 95% 89% 90% 85% 81% 80% 76% 75% **OB Review** 70% 63% 65% 60% 55% 50% 45% **OB** Instagram 40% 36% 35% **OB Twitter** 30% 25% 19% 20% 16% 16% 15% ÓВ OB / OB Ousel / LinkedIn Facebook Website Magazine

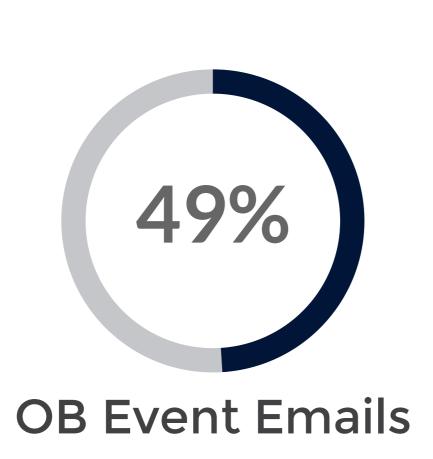
### OB VIEWS ON CONTENT RELEVANCE



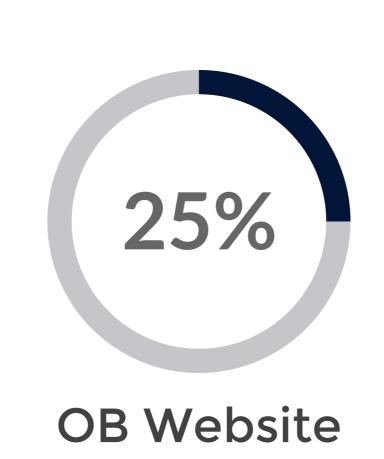
### HOW WOULD OBS LIKE TO ENGAGE IN THE FUTURE?





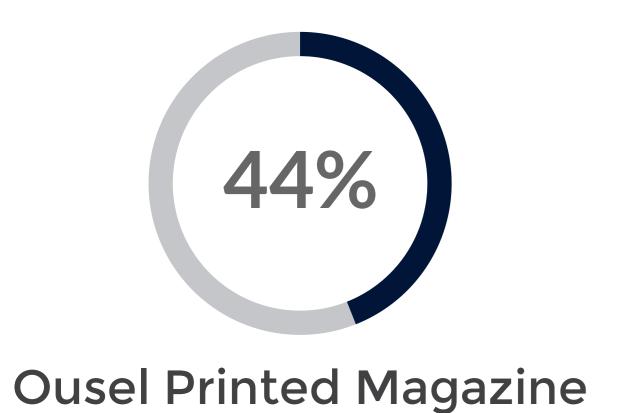


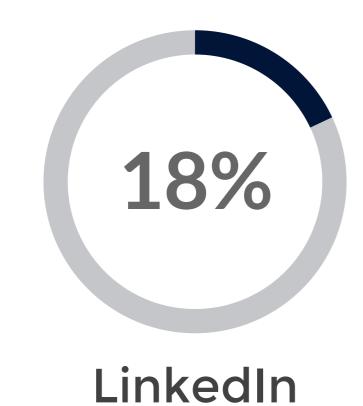










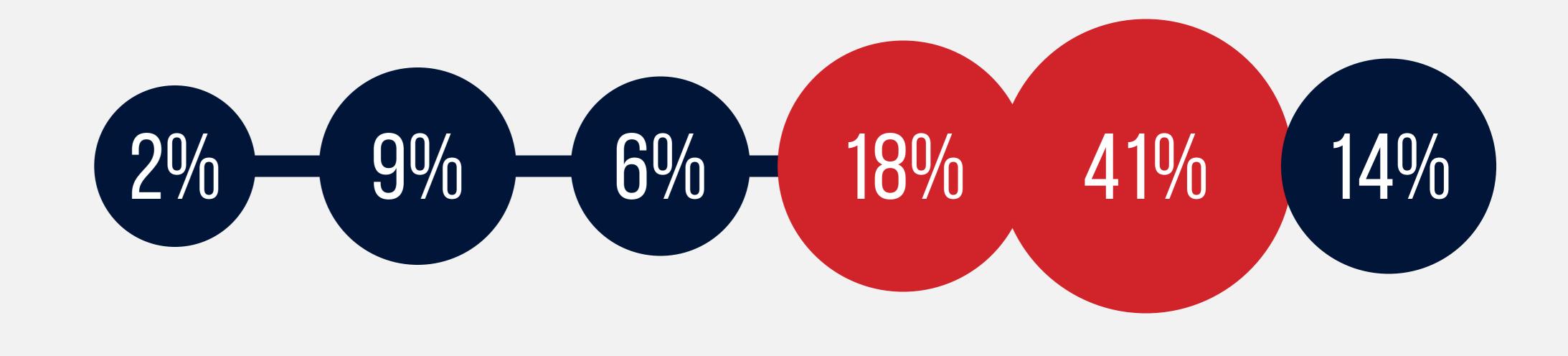




### OB WILLINGNESS TO CONTRIBUTE NEWS

On average OBs are willing to contribute news every 1-2 years.

1 2 YEARS



Monthly Quarterly Bi-Annually Annually Every 2 Yrs Never

### OBS PREFERRED FREQUENCY IN RECEIVING NEWS

OBs are interested in receiving OB Club news every 2-3 months

OBS are interested in receiving OB Club MONTHS



